MESSAGE FROM THE EXECUTIVE DIRECTOR
TOM MYERS

Poverty in our area is often invisible, especially with all the wealth of Silicon Valley. It exists beyond the stereotype of what you might expect.

I spoke at a club luncheon not too long ago and afterwards one of the members came up to me said “I don’t see any poverty around here.” I took her to the window and replied: “See those men over there trimming the bushes? On what they’re paid, they can barely afford to live here. Or, what about the kitchen staff that served us our lunch?… another low-paying job in a high cost of living area. And you’d be surprised what these people have to do stay here, like doubling up with another family in a 2-bedroom apartment, for instance.”

I could have gone on and on with examples of the lives of people with low-income jobs and the hardships and sacrifices they make every day to live here; but I saw the acknowledgement in her face that she recognized that her assumption that everyone in this area lived a safe, comfortable and financially secure life like hers was wrong.

Financial insecurity, housing insecurity and food insecurity are but 3 results of low-paying jobs and a high cost of living.

Low-income individuals and families are often the first to feel the effects of an economic downturn and they are the last to see any recovery. The economy may be improving but the fact is people can’t afford to live here anymore. On average for the past 4 years 20% of our clients have moved out of the area each year! – to San Jose or to the Central Valley. And even with the loss, our client counts increased until last year.

The need for Homeless Services and Senior Services has continued to increase as our population ages and as rents increase (with landlords now passing on water and garbage fees, too) force low-income people out of the homes that they had been able to afford even with their low-income jobs.

For these people CSA is the community safety-net; and it’s with your support that the safety-net is strong and in place.

Thank you for your understanding and acknowledgment of all the faces that poverty can have and, especially, thank you for your confidence and continued support in CSA to provide that safety-net of assistance and help to those who need it.

CSA Executive Director
Tom Myers
FOOD & NUTRITION CENTER

More than 45 million Americans use food stamps. But even with food stamps many families are struggling to put food on the table. Nearly one in five Americans did not even have enough money at some point in the past year to pay for food.

The Department of Agriculture reports about 5.5% (17 million people) of Americans suffer from “very low food security,” meaning that had to skip meals or not eat for a day because of lack of money to buy food. Food-security issues are greatest in single-parent, households with children.

For the last ten years on average, over 3,500 residents of Mountain View, Los Altos and Los Altos Hills have been registered with CSA’s Food & Nutrition Center – that’s about one in every 30 people in our area. We distribute over a ton of food item a day – five days a week.

Money not spent on food is spent on the other necessities of life: housing, education, clothing and medical care.

MIGUEL

“I have been a resident of Mountain View since the 1980’s and somehow I had never heard of your organization. I had given food donations whenever I saw food donation barrels at the local supermarket and had volunteered at Second Harvest Food Bank in San Jose.

“Unfortunately for me, the current Great Recession coincided with my job elimination, the loss of a significant portion of my savings and the inability to find a new job. I tried reducing expenses but the day finally came when I could no longer ‘tighten my belt’ anymore and I needed help. I was referred to CSA.

“The staff couldn’t have been more caring or friendly which was much appreciated in the stressful situation I found myself. The help I received helped stabilize my food needs and I have been able to remain in Mountain View without any other assistance.

“CSA has not only helped me restock my empty cupboards but they have helped me change my view of what’s important in life. I have always had “great” ideas about helping others in faraway lands, but now I realize there is a great need here locally too.

“So now, I have ‘great’ ideas of how I can help the CSA serve those in need in my part of the world. I hope to have a positive impact on the current and future CSA operations.

“Thank you for all the help you provided me and to the community.”
EMERGENCY ASSISTANCE

Poverty is a government defined term based on the total income a person or family receives. It’s also a relative term dependent on where one lives. Based on data for 2012 from the US Department of Health & Human Services the national poverty guideline for a family of four is $23,050. For Santa Clara County the “self-sufficiency standard” for 2011 for a family of four is from a low of $55,633 to a high of $95,802 with childcare being the major variant.

The average income for a CSA client family of four is $21,614. They are not unemployed. They are literally the working poor who struggle to make ends meet and are constantly one paycheck or financial/medical/automotive emergency away from becoming a permanent underclass with little hope of stability, let alone upward mobility.

“CSA is the community’s safety-net that provides critical support services that preserve and promote stability, self-reliance and dignity.” – CSA Mission

CSA’s safety net includes:

• Emergency financial assistance for rent, utilities, prescriptive medication, dental care and eye exams.
• Back-to-School distribution of backpacks, school supplies and shoe vouchers.
• Holiday Sharing opportunities with food, clothing and toy distributions.

20%

The average percentage of CSA clients who have moved out of the area every year for the past four years.

$1,961

Average rent in Santa Clara County for a 2-bedroom apartment.

78%

Percent of CSA clients who received emergency financial assistance and were able to maintain stable housing for at least 12 months.

SETH and FAMILY*

Seth had lost his job and had been receiving unemployment benefits (UI) for some time which allowed him and his wife and two children to “get-by” until he found a new job. But it still took additional help from relatives and friends with food, diapers for the kids, laundry etc. to just get-by. When his UI benefits were unexpectedly discontinued he called the Santa Clara County help line 2-1-1 and was referred to CSA.

By now he had received a 15-day shut-off notice from PG&E. CSA was able to provide financial assistance immediately to bring the PG&E account up-to-date. In addition the CSA case manager pre-screened the family for CalFresh (food stamps) benefits which would give them $668/month to buy food and set up the appointment for them with the CSA on-site CalFresh representative. The family was also registered with the CSA Food & Nutrition Center to receive additional food support.

A follow-up appointment was then set up with the CSA case manager to review necessary documents to provide one-time rental assistance to further help the family stabilize their financial situation.

When clients first came to CSA they were desperate; they couldn’t even afford food for their children. By the end of the in-take assessment the case manager reported they were so relieved with the help available that they literally shed tears of happiness.

*Client’s name changed to protect privacy and dignity.
HOMELESS SERVICES

Housing takes the largest proportion of a wage-earner’s income. Loss of a job or even a cut-back on hours can be devastating to an individual or family that is living paycheck to paycheck. Even with the job the potential of any unexpected expense – a car repair, a medical bill, or school supplies – can often send a family into economic crisis with a threat to their home and the stability that comes with it.

Homelessness does not just affect the drug-user or mentally impaired. People can become homeless even with a job. During this economic downturn we have been seeing more and more people with jobs that don’t pay enough to pay the rent. These people end up sleeping on their friends’ couches for as long as they can; then they live in their car and when all options run out, they live on the street, sleeping in bus shelters or under freeway overpasses.

Now with no permanent address it becomes even more difficult to find a job and get back on their feet.

CSA homeless case managers assist these people with information to locate and secure affordable housing; information and assistance with public transportation; and assistance with benefits and health services. Financial assistance is available for one month’s rent once they secure employment and a place to live that fits within their budget. Food is also available for them through our Food & Nutrition Center.

Housing is ultimately dependent on income and the stability of that income and only when a degree of stability is assured are the homeless able to move ahead with self-reliance and dignity.

S. P.

S.P. came to the US from Nepal on a green card to work and study. He was initially able to stay with a friend as he got settled but unable to find immediate employment and affordable housing in the economic downturn he soon found himself on the streets with no place to go.

The only place he could find to sleep at night was a bus stop and he stayed there night after night until a passing Good Samaritan found him. Listening to his story, the Samaritan connected him with someone he knew from Nepal and this contact led S.P. to CSA.

CSA’s homeless case manager was able to connect S.P. with food immediately from the CSA Food & Nutrition Center in addition to securing emergency shelter, CalFresh (food stamps) benefits and public transportation passes so he could begin looking for work. Within a week S.P. had secured a seasonal holiday job for minimum wage – the pressure began to lessen.

S.P. knew he needed stable employment to be self-sufficient and it took him a couple months to find a full-time job. During this time the CSA homeless case manager directed him to subsidized housing waitlists and helped him budget to save money for a security deposit. He signed onto over 30 waitlists for housing opportunities.

Within two months he was accepted for a subsidized housing studio near his place of work. By then he had saved enough for the security deposit and CSA was able to provide one month’s rental assistance. S.P. is still employed, housed and self-sufficient looking forward to his first classes in a local community college.

389
The number of homeless people accessing CSA homeless services.

12.9%
Percentage of increase in rents in Santa Clara County this past year.

20%
Percentage of clients we were able to help secure available affordable housing in the area.
SENIOR SERVICES CASE MANAGEMENT

Integrating social and medical care for senior adults under the direction of a case manager results in fewer hospitalizations and postponement of institutionalization. This means considerable savings in monies not spent on medical care and nursing facilities by Federal and State health care programs.

But, more importantly, in real human terms this means a senior can live in their own home and in a familiar environment – two significant factors in Mom’s or Grandma’s quality of life especially if our careers or life’s journeys have taken us to other parts of the county.

Case management gives the senior someone they can count on; someone they can trust on a day-to-day basis.

ALBERT

Albert is an 80 year old referred to CSA by his social worker at El Camino Hospital because he was facing eviction from his apartment. The CSA Senior Services case manager assisted him with rental assistance through the federal Homeless Prevention and Rapid Re-Housing Program (HPRP) which stabilized his living conditions. He was also provided reflective counseling in regards to his strained family relations (divorced) to relieve that additional anxiety.

In addition, his Senior Services case manager worked with him on managing and prioritizing his budget to maintain his housing. He was also assisted in applying for In-House Supportive Services (IHSS) to help him maintain his apartment along with an application for senior housing.

CSA’s Nurse Case Manager assisted him with managing his medications after he was discharged from the hospital. Since he has multiple health conditions – coronary artery disease, hypertension, gout, and a history of strokes - his medications needed to be adhered to. But, at the same time, his blood pressure medication was causing side effects which increased his risk for falling. Not comfortable with his primary care doctor, the CSA case manager was able to find a new primary care bilingual doctor with whom Albert is now very comfortable discussing his medical concerns.

Albert is happier, less anxious and tearful now that he has a CSA Senior Services case manager he trusts and can rely upon!
SENIOR NUTRITION PROGRAM

Our Senior Nutrition Program offers a hot lunch, prepared on-site at the Mountain View Senior Center, for anyone over the age of 60.

This program, funded by the County of Santa Clara and the City of Mountain View, strives to reduce hunger and food insecurity among our senior citizens. It also promotes socialization by breaking down the barriers of isolation in which so many of our seniors find themselves living alone.

In addition to the daily nutritious meal served 5 days/week, nutrition and health education is provided to improve nutrition behavior health literacy among the program attendees. Opportunities to socialize, build relationships and access other senior/community services are also provided.

Preventing malnutrition, offering health and nutrition education and offering seniors a place to socialize helps keep seniors living independently and in their own homes longer.

KARL

“My name is Karl*. I come to America from Iran in 2010 as a religious refugee. Because I am not Muslim it was very dangerous for me in my country.

“American people have been very kind to me. The senior nutrition program has given me the opportunity live healthy and make many kind friends. I do not make enough money to pay [for both] rent and buy food. I have no money left after pay for rent. No money for food.

“I don’t know what I would do to survive if I did not come to program everyday. Still I worry what would I do without food.

“I am due [sic] to American people and volunteer everyday to help pay back. I will do anything to help.

“Thank you to American people.”

*Client’s name changed to protect privacy and dignity.
For the past fifty-five years, Community Services Agency has made a difference in thousands of people’s lives. For those unable to meet their own or their family’s basic needs, CSA has been their safety-net in time of crisis. I am proud to be part of the community that makes this possible.

In fact CSA has been around long enough that many of the children and grandchildren of those that have received our help in past are now contributors to CSA and some, even leaders in the community!

Over the past four years, you’ve responded to the economic crisis with increasing donations to provide the critical support services for the growing number of those in need. The good news is that in the past two years, we have experienced a 4% decrease in those seeking Emergency Assistance.

The not so good news is that we remain well above our 2007 levels of need and continue to work overtime to provide assistance in all our areas of support. Please take some time and read this Annual Report on the continuing need and more importantly the impact our programs have on those who need them.

As I come to the end of my term on the Board of Directors, I realize how really heartwarming it has been to be part of providing these services, not just as a Board member, but as volunteer and contributor. We have a highly skilled and committed staff that, along with hundreds of volunteers, provide thousands of hours of services committed to the health and well-being of those in need.

This kind of service enriches the quality of life for all of us. CSA is a valuable asset that deserves our support and encouragement.

On behalf of the Board of Directors, I encourage you to write a check, volunteer in one of our programs or serve on the Board of Directors. We must absolutely maintain this safety net for our neighbors.

CSA Board President
Phil Rose

Mark Bollwinkel, Senior Pastor, Los Altos United Methodist Church; Gisela Daetz, Teacher (retired); Kevin Duggan, City Management (retired); Karen Fox, Marketing Professor (retired), Santa Clara University, Leavey School of Business; Oscar Garcia, President/CEO, Mountain View Chamber of Commerce; Margot Harrigan, Director of Development, American Red Cross Silicon Valley; Tilmin Hudson, Divisional Director, US Sales, CPP, Inc.; William James, Patent Attorney, Van Pelt, Yi & James LLP; Sandra Lee, Community Volunteer; Gavin O’Duffy, Senior Program Manager, Lab126; Vicki Oldberg, Sr. Associate Dean for Finance & Administration (retired), Stanford University; Michelle Rogers, Business Owner & CEO; Deepak Sharma, Associate Partner, IBM; Tom Smith, Real Estate Broker; Laura Stefanski, Director, Mountain View-Los Altos Adult School
## THE HEART OF THE MATTER

Our supporters are the real heart of Community Services Agency. As individuals and organizations you embrace our mission as the vital safety net for all the less fortunate among us.

Some of you choose to work alongside us and our clients, keeping the agency running or providing direct assistance such as transpiration. Many of you offer generous financial donations that enable us to focus our resources where they are most needed.

Regardless of what you share, you give hope to the desperate, dignity to the overlooked and a helping hand to people who so want to live independently.

## CONTRIBUTIONS & GRANTS : July 1, 2011 - June 30, 2012

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## LEGACY SOCIETY

From time to time Community Services Agency has been the beneficiary of one of our donor’s estates. Such bequests have played a vital role in our financial stability and have allowed us to stretch even more in addressing our client’s needs. Such a gift is truly a testament to the work we do, the impact we have on people’s lives, and the sense of community we all share.

If you would like to designate an estate gift to CSA, please contact your financial advisor or your attorney to ensure that your wishes are carried out, and let us know so that we may include you in our “Community Legacy Group” for special recognition.

For any other information contact our Development Director Jim Boin at 650.968.0836 x 115 or jboin@csacares.org.

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heart, hand, hope
$1,000-$2,499

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$500-$999

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Jackson; Jeffrey Jacobs; Elaine Jacobson; Linda and Jerry Jalaba; Ronald and Tawny James; Emily Jaquette; Bruce and Theresa Jenkins; Donald and Irene Jenkins; Robert Jerdonek; Patty Jobs; Sukhl Johal; Lars John; Dave and Joan Johnsen; Allyson and David Johnson; Mr. and Mrs. Doug Johnson; Mrs. Patricia Johnson; Stephen and Eleonore Johnson; Bernita Johnston; Arnold Jones and Ann Montgomery Jones; Barbara Jones; Larry Jones; Martha Jones; Ruth Jones; Valesha Jones; Lee Joos; Sara and Ivan Jorgensen; Roberta Jorgensen; David Joud; Janine Danby and Lorraine Jula; Erin Kaeae; Jo Kadis; Henry and Betty Kacler; Ms. Monique Kane; Thomas and Sachiko Kanetake; Corinne Kang; Michael and Lisa Kasperzak, Jr.; Nellie Kathain; Adam Kaufman; Stuart and Connie Sue Kaufpp; Mr. John Kelly; R.H. and Karen Kenton; Shannon Keswick; S. Joe Khoei; Samir Khosla; Ms. Willie Kilgen; Morgan Kimbrell; Barbara Kingsley; Mary–Margaret Kipp; Lenore Kirvay; Lowell and Sharon Klaissner; Ed and Susan Klar; William Klein and Debra Katz; John Kline; Raymond Klinke; Tomislav and Marina Knezevich; Mrs. Liz Kniss; William Kobayashi; Earl and Vivian Koehler; Margaret Abe–Koga and Yoshiihito Koga; Norbert and Elaine Kordmeier; Michael and Ina Korek; Thomas and Mary Korney; Alan Kostinsky; Barbara Kouns; Ms. Mary Kowalski; Irving and Susana Krulevitch; Diana Kucer; Neelu Kumawat; Margaret Kurzdziele; Thomas and Peggy LaFey; Ms. Sue Lampkin; Arthur and Susan Lang; Lawrence and Katherine Lang; Gela Lariviere; Robert Larson; David and Mar Lawrod; Clara Lasala; Donald and Jacqueline Lathrop; Linda Lauzze; Barbara Lawler; Amy Lazenby; Daniel and Clara Lee; Ha Lee; Nancy Lee; Sue and Ean Lee; Ms. Mary Jo Milks and Mr. Clyde Lee; John and Mary Jo Nakashima; Naroomothryvamashichayavam; Janet Nasburg; Martin and Diana Neiman; Warren and Ann Nelson; Karen Nesbit; Ester Newton; Richard and Linda Newton; Ester Ng; Gary Ng; Hu and Au Nguyen; Douglas Nizawa; Dana and Robert Norris; Clarice Nolet; Amy O’Conner; Patrick O’Conner; Daniel and Patricia O’Donnell; Ms. Gail Nyhan and Mr. David Offen; D.F. and Margarette Ohair; Erin Olson; Brian and Madeleine O’Neill; Leslie Orlando; Charles Osborn; Lily Oshiro; Donald Ostrus; Judy Ott; Sydney and Sandra Overton; Mrs. Vivian Page; Yoshih Fujii; Richard Pallo; Earl and Jean Pampayan; Bernie Parnello; Jeffrey Parker; Stuart and Harriett Parsons; Thomas and Lori Parsons; William Pataky and Yolanda Faile; Silvia and Roger Patrick; Michael and Jeanette Patterson; Dilli Paudel; Ms. Carla Paul; Peter and Carole Pavlina; Stephen and Lea Pavlovich; Christopher Payne and Jeannette Potts; Christopher and Karen Payne; Douglas and Shirley Pearson; Suzanne Pellican; Trinidad Pena; Kristin Penaskovic; Yuchin Peng; Edi Pennington; Sarah and Ernesto Perez; Anthony Perricone; Robert and Carolyn Peters; Ms. Deanne Peterson; Lois Peterson; Bernard and Rozalia Pfefer; Christina Pham; Chris Phelps–Munson; Christopher Phillips; Paul and Katherine Pickett; Betty Pickett; Janice Pierce; Ellen Wheeler and Kenneth Pier; Ms. Patricia Pierce; Susan Pierce; Philip and Susan Pines; Marilyn and Leon Pirofalo; Karyn and Art Plank; William Plante; Ms. Julia Plaska; Michael and Susan Plass; Laura Plato; Anthony and Linda Plutynski; Bohumil and Ruth Polata; Steven and Mary Jo Pomero; Sudheer Ponnamneni; Pilar Garcia and Thomas Popitz; Ms. Jennifer Poret; Sheryl Pounds; William and Marlys Powell; Margaret Powers; Barbara Poyer; Anne Preossier; Richard and Joanne Provines; Richard and Karen Purich; Glen and Kathy Putman; Wiley Quan; Elise Quigley; Mr. Richard Quigley; Bruna Quilici; Lisa Radice; Uthayasegar Rajenthiram; Alexander Ran; Eileen and Emmett Randolph; Jennifer Rangel; Louise and Donald Rauch; Mildred Reddington; Leo Redmond; David Reed; Marshall and Joy Reed; Jill Reimann; Mr. Paul Reinhart; Ms. Helen Reist; Lisa Rhodes; Daniel Rich; James and Betty Richards; Joel Richert; George and Salma Richmond; Hugh Riddell; Arthur and Eyalynne Rinsky; Satish and Maureen Rishi; Joseph and Linda Roark; L. Wilson Roberts; Teresa Roberts; Jerome and Joanne Robertson; Ms. Patricia Robison; France and Maria Rode; Ms. Kim Rogers; Ms. Virginia Roja; Ms. Louella Romero; Julia Rose; Mary Rosen; Daniel and Bettina Rosenberg; Rochelle Rubenstein; Rommy and Marilyn Rudloff; Jaclyn Ruchs; James and Judy Russell; Susan Russell; Barbara Ann Ryder; Ben Saenz; Mrs. Marian Sagan; Robert Sage; Rose Salido; Charles Salome; Thomas and Kazu Salmon; Brian and Jan Samuels; Lori Samuels; Mrs. Susan Sanborn; Donna Sanchez; Izzy Sanchez; Nicola Sanders; Barbara and Marsha Sanders; Rachel Sanders; Vijay Sarathy; Srinivasa Sarma; Richard and Carol Sarro; Karen Savala; Pam Scarberry; Ayako Schaham; Andy Scharge; Mr. Robert Scheel; Sarah Scheldwacht; Mr. James Scherer; Bill and Vi Schick; David and Carla Schick; Charlene Schill; Ms. Inge Schiller; Marlene Schmid; Ms. Patricia Schmutz; Ernest and Yvonne Schneider; Minho Scholes; Joanne Schott; Aaron Schuman and Cynthia Marshall; Paul Schutz; Irving and Angelina Schynert; Bernadine Scoles; Eric Seidman;
The following individuals are remembered through the generosity of their friends and family.

Mary Alvarez; Father Bob Antczak; Victor Aguilar; Valeria Anawalt; Jennifer Anderson; Margaret and Roger Anderson; Mr. and Mrs. Richard Anderson; Jack Armanini; David and Kathryn Arnold; Manijeh Assadi-Marhamat; Douglas and Judy Bailey; Gary and JoAnne Baker; Ms. Susan Barber & Mr. Joseph Pearlman; Joel and Wendy Bartlett; Patricia Beck; Susan Becker; Deyan Bektchiev and Mariana Antcheva; Cathy Berwaldt; Ms. Jane Bessin; Edith Bigger; Mary Bione; Robert Bianchi; Michael Bishop; Robert Blasquez; Ann Boll; David and Kathryn Boswell;łożyisa Caglayan; Oscar Chao; Frank and Maureen Drobot; Margaret Diesel; Mr. and Mrs. Paul DeLong; Christina Demas; Dr. Lisa Devlin; Lara Daetz; Chris and Mary Dateo; Donna DeMonaco; James and Carol Cota; Beverly Crawford; Robert Crawford; Phil and Kathleen Creger; James and Carol Cremer; Carol Cremer; Cindy Crites; Frank Culver; Robert Danek; Elizabeth Darro; Michael Davis; Kari Deed; William Deering; Eric DeForrest; Lauren DeLoach; Chuck Delano; Michael DelVecchio; Mike DelVecchio; Mediterranean DelVecchio; Richard Demar; John Deng; Kent DiJohn; Jennifer Dierauer; John DiLorenza; Edward Dixon; Stephen Doering; Suzanne Dorazio; Bob and Lois Adams; Atticus Belt; Thomas Buchheit; Cathy Chavez; Christ Episcopal Church; Ladrea Clark; Gisela Daetz; John Eilers; Julio and Vince Forster; Fariborz Ghorban; Beth Greenberg; Mark Goines; Judy Hannemann; Mike and Mary Harding; Greg and Sara Hecht; Bob Heller; Leonard and Ann Helton; Tilim Hudson; Bill James; the Koehler Family; Mason and Julia; Paul and Janet McCain; Barbara Mordo; NCL Class of 2014 GLADs&GLAPs; Truc Nguyen; Our Partners in the Community; Carla Paul; Yaqun Pei; Megan Perdue; Michelle Rogers; Phil and Patti Rose; Alvin and Phyllis Rutner; Karen Savala; Dr. John C. Starr; Dolores Wood; Gail Wong

IN HONOR OF

The following people have inspired others to honor them with a gift in their name.

Bob and Lois Adams; Atticus Belt; Thomas Buchheit; Cathy Chavez; Christ Episcopal Church; Ladrea Clark; Gisela Daetz; John Eilers; Julio and Vince Forster; Fariborz Ghorban; Beth Greenberg; Mark Goines; Judy Hannemann; Mike and Mary Harding; Greg and Sara Hecht; Bob Heller; Leonard and Ann Helton; Tilim Hudson; Bill James; the Koehler Family; Mason and Julia; Paul and Janet McCain; Barbara Mordo; NCL Class of 2014 GLADs&GLAPs; Truc Nguyen; Our Partners in the Community; Carla Paul; Yaqun Pei; Megan Perdue; Michelle Rogers; Phil and Patti Rose; Alvin and Phyllis Rutner; Karen Savala; Dr. John C. Starr; Dolores Wood; Gail Wong

IN KIND CONTRIBUTIONS

Donations of food items for our Food & Nutrition Center; toys and clothing for our Holiday Sharing Program, and products or services for our Spring Gala auction account for 40% of the revenue that supports our programs.

INDIVIDUALS

Isaac Aguilar; Valeria Anawalt; Jennifer Anderson; Margaret and Roger Anderson; Mr. and Mrs. Richard Anderson; Jack Armanini; David and Kathryn Arnold; Manijeh Assadi-Marhamat; Douglas and Judy Bailey; Gary and JoAnne Baker; Ms. Susan Barber & Mr. Joseph Pearlman; Joel and Wendy Bartlett; Patricia Beck; Susan Becker; Deyan Bektchiev and Mariana Antcheva; Cathy Berwaldt; Ms. Jane Bessin; Edith Bigger; Mary Bione; Robert Bianchi; Michael Bishop; Robert Blasquez; Ann Boll; David and Kathryn Boswell;łożyisa Caglayan; Oscar Chao; Frank and Maureen Drobot; Margaret Diesel; Mr. and Mrs. Paul DeLong; Christina Demas; Dr. Lisa Devlin; Lara Daetz; Chris and Mary Dateo; Donna DeMonaco; James and Carol Cota; Beverly Crawford; Robert Crawford; Phil and Kathleen Creger; James and Carol Cremer; Carol Cremer; Cindy Crites; Frank Culver; Robert Danek; Michael Davis; Kari Deed; William Deering; Eric DeForrest; Lauren DeLoach; Chuck Delano; Michael DelVecchio; Mike DelVecchio; Mediterranean DelVecchio; Richard Demar; John Deng; Kent DiJohn; Jennifer Dierauer; John DiLorenza; Edward Dixon; Stephen Doering; Suzanne Dorazio; Bob and Lois Adams; Atticus Belt; Thomas Buchheit; Cathy Chavez; Christ Episcopal Church; Ladrea Clark; Gisela Daetz; John Eilers; Julio and Vince Forster; Fariborz Ghorban; Beth Greenberg; Mark Goines; Judy Hannemann; Mike and Mary Harding; Greg and Sara Hecht; Bob Heller; Leonard and Ann Helton; Tilim Hudson; Bill James; the Koehler Family; Mason and Julia; Paul and Janet McCain; Barbara Mordo; NCL Class of 2014 GLADs&GLAPs; Truc Nguyen; Our Partners in the Community; Carla Paul; Yaqun Pei; Megan Perdue; Michelle Rogers; Phil and Patti Rose; Alvin and Phyllis Rutner; Karen Savala; Dr. John C. Starr; Dolores Wood; Gail Wong

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FINANCIAL POSITION AS OF JUNE 30, 2012

Current Assets: $1,067,687
Fixed Assets: $427,679
Investments: $1,641,106

TOTAL ASSETS: $3,136,472

Current Current Liabilities: $133,904
Unrestricted Net Assets: $2,619,881
Temporarily Restricted Net Assets: $382,687

TOTAL LIABILITY & NET ASSETS: $3,136,472

CONSOLIDATED STATEMENT OF ACTIVITIES FOR THE YEAR-ENDED JUNE 30, 2012

REVENUES
Where The Money Comes From

Government 12%
Contributions-in-kind 35%
Public Support 43%
Special Events 6%
Other 4%

TOTAL REVENUES $3,315,404 100%

EXPENSES
Where The Money Goes

Emergency Assistance 51%
Senior Nutrition Program 13%
Senior Case Management 13%
Management and General 11%
Fundraising 8%
Alpha Omega Homeless Services 4%
Management

TOTAL EXPENSES $3,246,871 100%

$0.81 CENTS OF EVERY DOLLAR IS SPENT ON CLIENT PROGRAMS AND ASSISTANCE

A copy of the complete audit report is available upon request.