CSA
community services agency
heart. hand. hope.

2009–2010 Annual Report

MESSAGE FROM THE EXECUTIVE DIRECTOR
TOM MYERS

tough challenges, tough decisions.

Last year CSA received federal stimulus funds to assist those impacted by the economic downturn. The dollars came from the American Recovery and Reinvestment Act (ARRA) and Homelessness Prevention and Rapid Re-Housing Program (HPRP) which is part of the Department of Housing and Urban Development. They totaled more than $200,000 for CSA alone, which gives you an idea of the severity of the situation just in our own community.

No matter on which side of the political fence you sit, there are two facts which are undeniable about this government funding.

First, that government money has helped hundreds of families in Northern Santa Clara County ride out the worst economic times since the great depression. People who would have swelled the welfare rolls or would have been forced to live in their cars or would have gone without food to pay rent were assisted with this funding. These people were families with children, individuals, senior citizens and homeless individuals. People who thought that they never would need assistance were getting help from the local charity.

Second, government funding is not sustainable. These funds are not the solution. At best, they provide only a safety-net to keep a family from an even worse crisis. At worst, if the economy doesn't turn around, they only delay the inevitable.

Government funding poses a tough challenge to CSA. Our staff and volunteers have done a great job of meeting the ever increasing numbers of people coming through our doors. Look at the statistics and read the stories on the next few pages.

The fact is low-income workers and homeless individuals are the first affected by a bad economy and the last to feel any recovery when the economy improves. We can only expect to see a leveling of demand at best in the near future.

But we've already been notified that one source of stimulus funds is drying up. The tough decision is how do we maintain any meaningful level of assistance to those who need it when government funds go away?

CSA will embark on a strategic planning process again this year. Our current 3-year plan – a living document and roadmap for us - will expire in June 2011. Programs and service continuity will be high on the agenda as we plan for the next few years.

CSA will navigate these rough waters just as all of you have. It will take continued judicious use of reserves, keen fiscal oversight by our board of directors, skillful management and administration of services by staff, heartfelt dedication of volunteers and just plain hard work by those caught in this economic vise.

As we report on this past year and appeal to you for the future, I want to personally thank you for your investment in CSA and in the people we serve.

Mission Statement

We are the community's safety net, providing critical support services that preserve and promote stability, self-reliance and dignity.

Poverty and need is just one paycheck or financial emergency away for many. Even though Mountain View, Los Altos and Los Altos Hills are among the wealthiest communities in the country, poverty does exist here among us, sometimes even in our neighborhood.

$65,598 - The "self-sufficiency standard" – how much income is needed by a family of four to adequately meet their basic needs without any subsidies in Santa Clara County.

$16,284 - The average income for a family of four coming to CSA for emergency assistance.

As jobs are cut or hours reduced more and more people are forced to make some very hard decisions every payday (if there is a payday). Buy food? Pay rent? Pay utilities? Buy prescriptions? Seek medical help?

Every decision is a major financial decision.

The increase in the number of people requesting rent or utility assistance

300%
in one year

why a safety-net?

- Low-income workers cannot adequately provide the basic necessities for themselves or their children, i.e., housing, food, and school supplies.
- Without a living wage, affordable housing and health care coverage, low-income workers can never get a foothold on the ladder toward self-sufficiency.
- Low-income individuals and families are at risk of becoming a permanent underclass with little hope of stability let alone upward mobility.

Rent & Utility Assistance

81% of our clients who received rent or utility assistance were able to remain in their homes for at least one year after receiving assistance.

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emergency assistance

Emergency Assistance Safety-Net Services

- Financial Assistance is available for rent, utilities, housing, dental care and eye exams.
- Back-to-School assistance offers backpacks, school supplies and shoe vouchers for school-age children. Fee waiver vouchers are also available for Mountain View Recreation Department.
- Holiday Sharing engages the entire community in food, clothing and toy drives and as volunteers to make the Holiday time brighter for low-income families with children and for seniors.
- Our Food & Nutrition Center provides essential and basic food items 5x/week. Special Holiday food bags are provided in both November and December

food insecurity

191 - The average number of people who shop each day at our Food and Nutrition Center.

47,000 – The number of people who shopped last year.

600,000 – The number of pounds for food donated.

72% - The percentage of distributed food which can be considered healthy.

People cannot fully maximize their potential, i.e. learn in school or function well on the job, if they are hungry or preoccupied with how they will secure enough food for themselves and their families.

Infants and children who do not receive adequate nutrition do not develop physically and mentally on par with their peers

Nutrition Education

94% of our Food & Nutrition Center survey respondents reported that they are making better food choices as a result of our health education days.

The Aguilar family

Family: 2 adults and 3 children
Income: $28,800
Housing: 2 bedroom apartment: $1,495/month rent.

Client is not working. Her husband works as a construction worker. The family receives food from our Food & Nutrition Center. The two school-age children were assisted with backpacks, school supplies and shoe vouchers. They were also signed up to receive a waiver from the Recreation Department in Mountain View. Without health insurance the client was also referred to health and dental clinics.

It's a myth that all homeless people are drug users, mentally ill, or just plain lazy. Housing requires the largest proportion of a wage earner's income and it's the first expense to take a hit when an economic downturn or crisis occurs.

As people are laid off or have their hours cut they face the prospect of eviction, and if evicted many of the "homeless" people live in cars or move in with friends (couch surf) until they can get back on their feet.

Victor C.

Family: Divorced
Income: $28,800
Housing: Lives in a camper

Victor was sleeping on the streets, had no job, and no benefits when he came to CSA. His case manager assisted him with obtaining public benefits, transportation, food, and clothing. He received help finding employment and now has a full-time job with full benefits. Victor has learned to manage his budget and is saving to rent a place of his own.

affordable housing

Nancy B.

Family: Single, 2 kids
Income: $15,480
Housing: Temporarily staying with a friend

Nancy was laid off and while waiting for unemployment benefits to start, she was evicted from her apartment for not paying the rent. CSA provided financial assistance that helped Nancy and her family secure stable housing in Mountain View. The family is also assisted with food from the Food & Nutrition Center.

52%
in two years

The increase in the number of people requesting help with housing.

Housing Assistance

57% of those who came to CSA for assistance in locating affordable housing were able to be housed.

Affordable housing is a major challenge for many people in Silicon Valley with service sector jobs.

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senior services

The number of seniors over 65 in Silicon Valley will double by 2025, overwhelming the capacity of existing retirement communities, nursing homes and assisted living facilities.

The average cost of a MediCal nursing home placement is $43K annually and rising.

Case management programs which include comprehensive geriatric assessments that address the medical, social, physical and mental challenges that seniors face with aging keeps them living independently and on their own, with improved health status and quality of life.

case management

97% of the seniors who received case management services were able to live and remain independent in their own homes.

99% of the hospital discharged seniors who received chronic disease management education as part of an intensive case management regiment did not have to be readmitted to the hospital for the same chronic condition within 30 days post discharge.

92% of the hospital discharged seniors who received chronic disease management education and intensive case management were not readmitted to the hospital for the same chronic condition for at least one year.

Medicare Readmission Rate

18% of Medicare patients admitted to the hospital nationally are readmitted within 30 days of discharge, adding billons to health care costs.

65%
Increase
in 3 years

The number of seniors provided case management services has risen to 308.

Many seniors live alone, without family support and company near by. They are less apt to cook for themselves, usually have less of an appetite, more prone to eat high sodium single serving prepared food and prefer to "nosh" versus eating a well-balanced meal.

Many seniors also have limited opportunities for social interaction. Our Senior Nutrition Program at the Mountain View Senior Center ensures they have access to a well-balanced meal that meets all the nutritional requirements for persons age 60 and older as well as social activities that reduce the isolation experienced by many of our seniors.

senior nutrition

85% of the respondents to our annual client survey reported that they are able to live independently as a result of attending the Senior Nutrition Program.

98% of survey respondents reported that their physical health and spirits were maintained by the socialization offered through the Senior Nutrition Program

94% of survey respondents reported that they are healthier as a result of attending the Senior Nutrition Program.

Janet Meixsell likes to compose, sing and entertain fellow diners at our Senior Nutrition Program. With her permission, here are a few lyrics from her song "Thank You" reflecting on how much the lunch program means to her.

"Thank you for these moments
here with you
You have given me a brand new start,
(and I say this from my heart)…

Life can be filled with finding
brand new friends,
Just sharing a meal, sharing a laugh…"

MESSAGE FROM THE BOARD PRESIDENT RICHARD MAGNUSON

As you all know, CSA is our community's safety net for those less fortunate citizens who are going through times of need. The agency fulfills its mission through the efforts of its staff with the help of many different people who devote their time volunteering for CSA. Our volunteers are involved with activities as varied as picking up surplus food from supermarkets for the Food & Nutrition Center, shelving bread, stuffing envelopes, helping with the Holiday Sharing Program in December, and countless other activities.

One group of volunteers that works mostly in the background is the CSA board of directors: a group of anywhere from 16-20 community members. As President of the Board this year I can assure you they are committed and talented individuals who generously give their time to the agency. They serve a 3 year term and are eligible for only 2 terms to ensure that new blood and new thinking is always available.

These individuals bring a diversity of backgrounds, skills and experiences which combine to help the board effectively monitor both the operating activities of CSA as well as help with longer-term strategic issues. The board members come from the three communities served by CSA, Mountain View, Los Altos and Los Altos Hills, bringing key insights and connections to the agency from their different communities.

One of the major activities of the CSA board is assisting staff with fundraising. CSA relies on funding from individuals, families, foundations, corporations and government agencies. Our year-end appeal is part of our Annual Report to you at this time of the year. Our fundraising events – the Spring Gala and Hometown Heroes – are two other ways to engage the community in support.

With government funding being cut we rely more and more on the generosity of people like you. None of us is unaffected by the current economic downturn; some of us, though, are truly pushed to their limits and rely on CSA to keep them on their feet. We need you support and generosity again this year.

The good news is that the Sobrato Family Foundation has generously given CSA a challenge match under which the Foundation will match $2 for every $1 dollar CSA raises (up to $44,000). Eligible contributions are:

- Donations from **first-time donors**.
- Donations from **lapsed donors** who have not given to CSA in the past 12 months.
- **Increased giving by current donors**.

CSA needs your help in raising the additional dollars to obtain the Sobrato Family Foundation challenge match. Please consider an increased donation over your last year's gift or if you are a lapsed donor, please consider a donation to CSA again this year.

I know it is asking a lot from our generous donors but we hope that you can help us reach our goal this fiscal year so that CSA can continue to help those in need in our communities in these challenging times.

2010-2011 Board of Directors

Richard Magnuson, *President*	Venture Capital Investor
Jeannie Bruins, *Vice President*	Community Volunteer
Phillip Rose, *Treasurer*	City Management, Commercial Real Estate (retired)
William J. James, *Secretary*	Patent Attorney, Van Pelt, Yi & James LLP
Tom Myers	Executive Director

Members

Mark Bollwinkel, Senior Pastor, Los Altos United Methodist Church • **Gisela Daetz**, Teacher (retired), Community Volunteer • **Harvey Dixon**, Venture Capital (retired) • **Billie Dungan**, Gerontologist (retired) • **Karen Fox**, Marketing Professor, Santa Clara University, Leavey School of Business (retired) • **Tilmin Hudson**, Divisional Director, U.S. Sales, CPP Inc. • **Duncan MacVicar**, Management Consultant • **Darelda Medina**, HR Representative, PSSI/Stanford Recycling Center • **Barbara Mordo**, Teacher, (retired) • **Jeannie Richter**, Teacher (retired) • **Deepak Sharma**, Management Consultant • **Laura Stefanski**, Director, Mountain View-Los Altos Adult School

Generosity whether expressed in dollars, with time volunteered, or in the donation of food items, products or services is truly appreciated and deserves recognition. Without this outpouring of support we could not do the work we do in providing a safety-net for the poor, homeless, near-homeless, and elderly in our midst. These individuals, families, faith based communities, organizations, clubs, schools, businesses, foundations and government entities make up the community in Community Services Agency.

$50,000 or more

Individuals
Jane Bindi and Vernon Oi
Corporations
El Camino Hospital
Foundations
The Grove Foundation
Hurlbut-Johnson Charitable Trusts
Ronald and Ann Williams Charitable Foundation
Government
County of Santa Clara
Organizations & Faith Based Communities
United Way of Silicon Valley

$20,000-$49,999

Individuals
Jim and Virginia Lyons
Lucian and Jean Taylor
Corporations
Applied Materials
Microsoft Corporation
Foundations
The Altos Foundation
Moore Family Foundation
Silicon Valley Community Foundation
Sobrato Family Foundation
Government
City of Mounatin View
Emergency Food & Shelter Program (FEMA)

$10,000-$19,999

Individuals
Richard and Kathy Hawes
Steven and Lucille Glassman
Richard and Amy Magnuson
George and Judy Marcus
Gordon and Betty Moore
David and Jerilyn Schricker
Corporations
Kaiser Permanente - Santa Clara Medical Center & Market Area
SanDisk Corporation
SEMI
Los Altos Town Crier
Foundations
Anonymous (1)
The Housing Trust of Santa Clara County
The Staple Family Fund
Organizations & Faith Based Communities
Foothills Congregational Church

$5,000-$9,999

Individuals
Robert and Mona Armistead
Mrs. Rene D. Lynch
Philip and Elaine Dauber
Stan and Joan Myers
Jerry and Lois Rosenblum
William and Danielle James
Suzanne and Tom Werner
Dinesh and Joy Desai
The Eger Family
Charles and Nancy Geschke
Kathryn Green
Sandra Lee
Milton and Cynthia McColl
Corporations
Mountain View Voice
Foundations
Dudley-Vehmeyer-Brown Memorial Foundation
Lang Family Foundation
Los Altos Community Foundation
Organizations & Faith Based Communities
Thrivent Financial for Lutherans
United Methodist Church of Los Altos

$2,500-$4,999

Individuals
George and Barbara Rugtiv
Joel and Wendy Bartlett
Jerry McBride
Brian and Molly Hughes
John and Stephanie Day, III
Corporations
Recology (formerly Foothill Disposal Company)
Van Pelt, Yi, and James LLP
Google, Inc.
Foundations
David & Lucile Packard Foundation
J/J Petricciani Foundation
Kalbach Family Foundation
Organizations & Faith Based Communities
First Presbyterian Church of Mountain View
Home Instead Senior Care
Los Altos Rotary Club

$1,000-$2,499

Individuals
Anonymous (6) • Thelmer and Patricia Aalgaard • William Anderson • George and Jeannine Antypas • Richard and Valarie Arnesen • Wesley Ayres • Paul and Deborah Baker • Michael and Vera Baum • Fred Bedard • Ernest and Lucile Bianco • David and Laura Blakely • Mark and Bonnie Bollwinkel • Mark and Jenny Brandemuehl • William and Claudia Coleman • George and Susan Crow • Rune Dahl and Sharlene Gee • Dr. Mary-Jo Di Muccio • Adrienne Dong • Kevin and Robin Duggan • Stuart and Jeanne Farwell • Gregory Fowler and Julie Lovins • Karen Fox • Joseph and Mary Golemme • Bette Greenberg • Fred and Ann Haeckl • George and Margaret Huang • Verda Keenan • Clarence and Mildred Kellogg •

Community Legacy

From time to time Community Services Agency has been the beneficiary of one of our donor's estates. Such bequests have played a vital role in our financial stability and allowed us to stretch even more in addressing our client's needs.

It's also truly a testament to the work we do, the impact we have on people's lives, and the sense of community we all share that donors choose to include a gift to us as part of their estate or will. Such bequeathed gifts make such a big difference to us and to the many in need in the community.

If you would like to designate an estate gift to us, please contact your financial advisor or your attorney to ensure that your wishes are carried out and let us know so that we may include you in our "Community Legacy Group" for special recognition.

For any other information contact our Development Director Jim Boin at 650.968.0836 x 115 or jboin@csacares.org.

legacy

$1,000-$2,499

(continued from page 9)

Richard and Jill Klein • William and Donna Krepick • Peter and Suzanne LaTourrette • Mr. Glenn Louie • Wallace and Joan MacDonald • Duncan and Jeanne MacVicar • James and Norma Marshall • Stephen Matthews and Tracy Schwartz • Jack and Norma Melchor • Jack Miller • Robert Mullenger and Rhonda Radcliff • Mary Nichols • Nadine and Kevin O'Leary • Donna and Darwin Poulos • Jeannie and Wells Richter • Jeff and Laura Robbin • Michelle Rogers • Phillip and Patti Rose • John and Christine Sanguinetti • Wade Schroeder • Roger and Josephine Skinner • Fred and Debra Storek • Brown and Rosalia Taylor • Erik Teetzel • Robert and Marybelle Thompson • Elizabeth and Todd Turnridge • Elizabeth Webster • Robert and Carolyn Williams • William and Suzanne Worthington • Debbie Wu and Jeff Krause • Miscellaneous

Corporations

Bank of America • Nuance Communications • Young, Craig + Co.

Foundations

Cisco Systems Foundation • ExxonMobil Foundation • Hewlett Packard Company Foundation • Leslie Family Foundation • Lockheed Martin Employees' Foundation • Merrimac Fund • Palo Alto Medical Foundation • Silicon Valley REALTORS® Charitable Foundation • William H. Reed Memorial Fund

Organizations & Faith Based Communities

Bridges Community Church • Christ Episcopal Church • Congregation Beth Am • Federated Women's Club of Los Altos • Kiwanis Club of Mountain View • Mountain View Rotary Club • St. Nicholas Church • St. Simon Catholic Parish • Union Presbyterian Church of Los Altos • United Methodist Women

$500-$999

Individuals

Anonymous (7) • Robert and Lois Adams • Sarah and Rafael Alvarez-Horine • Ms. Gladys Anenson • David and Kathryn Arnold • James Avedisian • Geoffrey and Christine Bate • Richard Benthin • Anne Bergstrom Lucas • Phillip and Kathy Besuner • Earl Bright • The Brooks Family • Jeannie Bruins • David and Patricia Bubenik • Franklin and Nancy Burton • Mrs. Eleanor Cassidy • A.R. and P.K. Ceresa • Dolores Chasuk • Lorraine Coccaro • James and Alice Cochran • Ms. Reba Cohen • Roslyn Collins • Steve and Cathy Combs • Alicia Crank • Phil and Kathleen Creger • Mrs. E. James Currey • Dave and Lara Daetz • Mark and Julianne Dalrymple • Paul Davis and Jade Thuma • Thomas and Mary Louise De Natale • Harvey and Beverly Dixon • David and Karen Druker • Lester Earnest and Marian Lofgren • John and Merry Lee Eilers • Audrey Erbes • Jeanne and Roy Evilsizer • Craig and Sally Falkenhagen • Tim and Lynne Farrell • Harold and Marilyn Faull • Adrian and Sue Flakoll • Pam and Robert Galen • Floyd and Sandra Gardner • Rena and George Giorgi • John and Victoria Gorin • Earl and Cora Grubb • Lawrence and Anne Hambly • Judy Hannemann • Terry and Dorothy Hayes • Helen Helson • Mr. Jerry Infeld and Mrs. Anne Kidder Infeld • Nikol Jackson • Mary Ann Jensen • Mary Jane Johnston • Daniel and Rosemary Kaplan • Donald and Patricia Kassner • Edison (E.G.) and Janice Kerswill • Constantin and Alison Kibrick • Melissa King • Bob and Edie Kirkwood 8 Keith and Ruth Koehler • Bill and Gay Krause • Ralph and Carol Kuiper • Jan and Sofia Laskowski • Ms. Debbie Leong-Childs • Ruth Nelson Lewis • Adolph and Phyllis Lund • David and Kathleen Lynch • Julie and John McKellar • Darelda Medina • Gwen and Glenn Meier • Alan and Joan Merchant • Jean and Barbara Mordo • Leslie and Anita Nichols • Nancy Noe • Gavin O'Duffy and Marion Briggs • Joan and John O'Rourke • Charles and Kim Pack • Ed Perry and Laurie Bonilla • Erica and Marc Peters • Karyn and Art Plank • Blake and Marilyn Putney • Ms. Marion Rau • Joyce and Richard Reynolds • Thomas and Joanna Reynolds • Barbara Rice • Will Robinson • Denis and Kristine Salmon • Nicola Sandars • Mike Sasnett and Roberta Saxon • Marie Schneider • Douglas and Julia Scott • Lee and Maria Shahinian • Ruth Sitton and James Eakin • Laura Stefanski • Hide Tanigami and Judy Bogard-Tanigami • Daniel Tellep • John D. Thomas • Ian and Diane Thomson • Jack and Barbara Tooley • Charles and Cornelia Utley • David and Maureen Wadiak • John and Patricia Weigen • Mrs. Geraldine Weir and Mr. James Flanagan • Stein and Lenore Weissenberger • Lawrence and Judith William • Dolores Wood • Dr. Marshall Yacoe and Dr. Martha Yacoe-Daly • Cindy Yee Lew and Donna Yobs • Dennis A. and Roberta M. Young • John and Dulcenia Zink

Corporations

Webroot Software • National Semiconductor • Adobe Systems, Inc. • Borel Private Bank and Trust Company • Lucile Packard Children's Hospital • PMO Marketing, LLC • University of San Francisco, School of Nursing

Foundations

Rosewood Foundation

Organizations & Faith Based Communities

First Church of Christ Scientist • Foothill Covenant Church • Mountain View Chamber of Commerce • Mountain View Woman's Club • Quota Club of Mountain View and Los Altos • St. Luke's Chapel in the Hills - Episcopal • Unity Palo Alto Community Church

$150-$499

Individuals

Anonymous (11) • Joseph and Sandra Abreu • Paul Adriani and Susan Hardenbrook • Terry and Joyce Ahlheim • Matthew and Marcia Allen • Gary and Genie Anderson • Mary Anderson • Eric Anderson • Richard Andrews • Peter Anning • Dennis and Carolyn Armstrong • Thomas and Barb Arnoldussen • Donald and Phyllis Baer • Gary and JoAnne Baker • Julie Barney • Julie Barton • Bradford and Mayurendra Baugh • Judith Bayse • Deyan Bektchiev and Mariana Antcheva • Mr. David Bell and Mrs. Judith Gable • Todd Bergstrom • David and Anne Bernstein • Mary Alice Bethel • Richard and Nikki Beyer • Seema and Jyoti Kiron Bhardwaj • George and Eve Bingham • Donald Boeckling • Marilyn Boland • Marlene Bollhoffer • Ms. Trudy Bowman • Kathy Brady • James Brennock • Judy and Jack Brigham • Capt Richard Brooks • Laura and Bob Brown • Richard and Alison Bruce

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Harvey • Mary Ellen Hasbrouck • Amanda Hashfield • Thomas and Helen Hayes • Jeffrey Hayes and Paul Cardus • Charles and Jane Herman • Dorcas and Jon Higashiuchi • George and Judy Hill • Frederick and Leelane Hines • Randall and Regina Hoffman • Norma Hofmeister • Christian and Jesslyn Holombo • Michael Horn and Jodie Antypas • Lucy Hsu • Liz Hunt • Ronald and Ann Ibaraki • Joyce and Clifford Imprescia • Matthew and Connie Ives • Stephen and Anne Janzer • Dave Johnsen and Joan Takemura Johnsen • Dean and Lori Johnson • Anne Johnston • Ms. Grace Johnston • Arnold Richard Jones and Ann Montgomery Jones • Ms. Ruth Kaempf • Ms. Monique Kane • Hiroji and Yasuko Kariya • Vera Kark • Shirley Karkas • Bruce and Twana Karney • Michael and Lisa Kasperzak, Jr. • Ms. Melania Keezer • Steven Kelem • Maureen Kelly • James and Renate Kempf • Shannon Kilgore • Van Maren King • Ms. Joanne Knight • Paul and Jackie Kuckein • Shaula Kumaishi • Midori and Yasumasa Kuramoto • Carrie Patton Laaker • Paul and Margaret Lansky • Kenneth Larson • Elizabeth A. Latta • Roy and Penny Lave • Robert Lawrence • Andrew and Janet Lederer • Barbara Leighton and Philip Green • Vincent Leone • Dr. Sari Levine and Mr. Scott Thurm • George and Ann Limbach • Sarah Livnat • Elaine and Thomas London • Ms. Kate Lorig • Charles and Marty Loughran • William and Donna Lowes • Steve Ludington • Maureen Mac Bride • Marion Rose MacGillivray • Robert and Rosanna Maggiora • Jori Mangers • Franklin and Mary Ann Marfia • David Marsh • Janet and Daniel Martin • Irwin and Louise Martin • Jenifer Martinez • Howard Matthews • Gilbert and Vera Mc Innes, III • Helena McCathern • Jamile and Norman McConnell • John and Mary McCue • Webb and Chris McKinney • Allan and Lindy McLeod • Eric McReynolds • Ms. Mary Jo Milks and Mr. Clyde Lefler Jr. • Katherine Miller • Lawrence Miller • Robert L. and Rebecca Mitchell • Thomas and Diane Mooney • Rev. Robert Moran • Patrice and Thomas Morrow • Mary Mourkas • Marilyn Moyer • Tom and Shirley Mucha • Mrs. June L. Munro • Mary K. 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Corporations

Alta Mesa Improvement Company • American Century Investments • Comerica Bank • Juniper Networks • Kannon Do Zen Meditation Center

volunteers

Volunteers

Volunteers donated over 14,000 hours of their time this past year to help assist people in need. Volunteers are recognized and acknowledged by name, length of service and hours donated in our summer newsletter. Many open volunteer opportunities exist assist in our Food & Nutrition Center and in our Senior Services department. Contact: Alison Hopkins, Volunteer Director at 650.964.4630 or ahopkins@csacares.org.

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$150-$499

(continued from page 11)

• Nintendo of America Inc. • Peninsula Sanitary Service, Inc. • Wells Fargo Bank • Whole Foods (Los Altos)

Foundations

Morgan Family Foundation

Government

City of Los Altos

Organizations & Faith Based Communities

FOE Ladies Auxiliary #2356 • Foothill Baptist Church of Los Altos • Independent Order of Odd Fellows, Mountain View Lodge #244 • Los Altos Tennis Club • Monsanto Silicon Alumni Group • Mountain View – Los Altos Union High School District • Rehab at Home • St. Joseph Elementary School • St. Paul Lutheran Church • St. Stephen Lutheran Church • Trinity United Methodist Church

Up to $149

Individuals

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The following individuals have inspired others to honor them with a gift in their name.

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We make every effort to keep as complete and accurate donor list as possible. Should there be any errors of either commission or omission please accept our sincere apology and contact:
Jim Boin, Development Director at 650.968.0836 x 115 or jboin@csacares.org.

Corrections will be acknowledged in the summer 2011 newsletter.

contact

Community Services Agency

Financial Statements for the year-ended June 30, 2010

Financial Position as of June 30, 2010

Current Assets:	$ 1,155,708	Total Current Liabilities:	$ 95,214
Fixed Assets:	$ 510,800	Unrestricted Net Assets:	$ 2,375,304
Investments:	$ 1,209,687	Temporarily Restricted Net Assets:	$ 405,677
Total Assets:	**$ 2,876,195**	**Total Liabilities & Net Assets:**	**$ 2,876,195**

Consolidated Statement of Activities for the Year-ended June 30, 2010

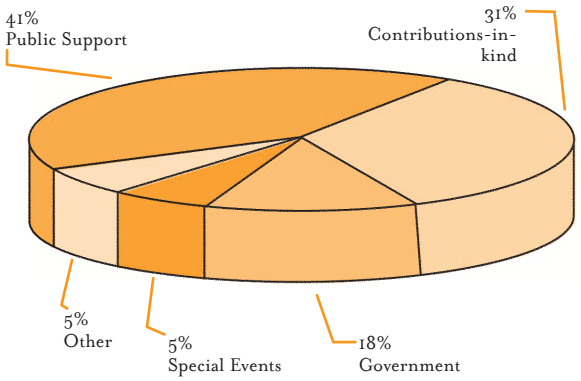
Revenues

Where The Money Comes From

Public Support *	$ 1,399,027	41%
Contributions-in-kind	$ 1,086,531	31%
Government	$ 629,709	18%
Special Events	$ 175,378	5%
Other (Interest/Dividends, Investment gains and losses, etc.)	$ 175,370	5%
Total Revenues	$ 3,466,015	100%

** includes: contributions from individuals, foundations, organizations and businesses*

Revenues



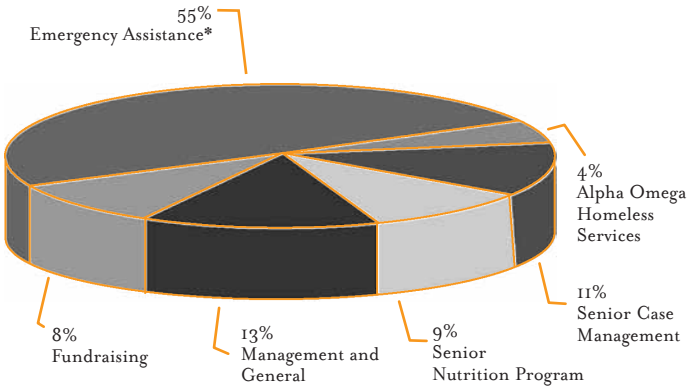
Expenses

Where The Money Goes

Emergency Assistance *	$ 1,756,964	55%
Alpha Omega Homeless Services	$ 125,273	4%
Senior Case Management	$ 344,836	11%
Senior Nutrition Program	$ 295,210	9%
Management and General	$ 416,569	13%
Fundraising	$ 257,661	8%
Total Expenses	$ 3,196,513	100%

** includes: Food & Nutrition Center*

Expenses



A copy of the complete audit report is available upon request.

CSA
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heart. hand. hope.

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