Nonprofit organizations like Community Services Agency are often judged by the number of clients we serve. The more clients served, the more we are needed, right? Well, not always.

When the economy began to falter in 2000-2001, the number of clients we were serving increased dramatically. As you can see from the chart on this page, the number of people requiring Emergency Assistance, especially food, grew very rapidly each year. At one point, our client load had increased by more than 40%.

This prompted changes in how we served our clients. We set up an appointment system for client intake meetings. Front line staff learned to differentiate between those clients who had severe and immediate needs, and those clients who could be dealt with at a later date. While we’re very proud of the fact that we were able to serve so many more people over the last five years, the sheer numbers of clients have taken a toll on staff, volunteers and facilities. Client loads went up, staffing did not.

With the economy finally starting to turn around, the number of clients we are serving is starting to level off—even decreasing in some programs. But the economic recovery in Silicon Valley has been largely a jobless recovery and client levels remain higher than fiscal year 2000-2001 in all our programs.

So, while our client numbers may change, rest assured that we continue the battle against poverty that has always been our guiding principle. As we approach our 50th Anniversary Community Services Agency is committed to serving our local neighbors in need.

And thank you for your commitment and continued support.

Tom Myers
Executive Director

The mission of Community Services Agency is to promote independence and self-sufficiency through direct service, advocacy, and referrals to residents of Mountain View, Los Altos, and Los Altos Hills who have economic, physical, or social needs.

On June 13th a horrible fire swept through an apartment complex on Latham Street in Mountain View. The scope of the fire was unprecedented in our community. A total of 19 families were left homeless.

The Palo Alto Area Chapter of the American Red Cross and Community Services Agency worked together to address both the immediate disaster relief and the long-term needs of these families, partnering to pay for extended motel stays and provide rent assistance to help the families move into new apartments. The Mountain View City Council passed a special resolution allocating $25,000 to reimburse both agencies for their extraordinary expenses in this disaster.

By 2020 it’s projected that the number of people age 65 or over in the SF Bay Area will increase 84%. The number of people age 85 and older, the group with the most severe mobility and health-related issues, will increase 108%.

A Continuing Need
O
n any given night there are between 200 and 250 homeless individuals (and that includes families) in the Mountain View, Los Altos, and Los Altos Hills area. (SCC Homeless Count, December 2004). The Santa Clara County 10-Year Plan to End Chronic Homelessness recognizes that homelessness will not and does not end until a person becomes permanently housed.

Case Management
The homeless person can come from any kind of background—divorce/separation, loss of job, mental illness, substance/alcohol abuse, eviction, domestic violence, family problems, etc. Reaching them can be difficult. There are “Homeless Connect Events” throughout the County held at affordable housing complexes and emergency shelters where homeless people can be found and available services presented. But not all homeless people even make it that far; they are content with their current situation and may not be open to change. So, it’s not at all unusual for the Alpha Omega Case Manager, accompanied by Associate Director Maureen Wadiak, to literally take to the streets (with food and information) in search of a reported homeless person.

Staying Connected & Committed to our Homeless

- Support the Alpha Omega fund that provides rental, vision, and dental assistance; tools, special clothing and uniforms; bus passes etc for the homeless as part of the new Alpha Omega Homeless Services program

- Study the County 10-Year Plan and its “Housing First” model

- Stay involved and participate on the Alpha Omega Homeless Task Force to come up with new and innovative ways to help our homeless

- Get involved in proposals to bring low-income housing to Mountain View and Los Altos

—Rev. Matthew Broadbent
Foothills Congregational Church and Community Services Agency
Board Member

Tara Chua
Alpha Omega Homeless Services Coordinator, Case Manager

Since most homeless people don’t have phones, they hear about Community Services Agency and just walk in. The initial intake interview can take up to 1 ½ hours. There’s an initial assessment, along with release forms, a County Homeless Management Information System (HMIS) initial assessment, County HMIS release forms, VTA pass forms, budget sheets, basic needs and goal attainment sheets and more just required to evaluate a situation before exploring options: disability, SSI (Supplemental Security Income), GA (General Assistance), VA (Veterans Administration) benefits, food stamps, MediCal, housing waitlists, shelters, transportation, employment, clothing, mental health services, dental and vision services, legal services to name a few. Follow-up appointments are scheduled, files opened and all case notes input into the County HMIS database.

The new Alpha Omega Homeless Services now allows us to reach, case manage, and assist more homeless people in our area than the Alpha Omega Rotating Shelter program did. It is estimated that almost 10% of our Food & Nutrition Center clients are without a permanent home and in need of assistance.

*HMIS is a centralized County database to accurately track and count homeless people and coordinate services to them.
Hunger is not something most of us may be familiar with, except at 10pm when we raid the refrigerator. But hunger is very real to 1 in 25 people in Mountain View, Los Altos, and Los Altos Hills. One in twenty five people in our community are living in a food-insecure household.

Food & Nutrition Center

For the past three years over 3,000 people each year have depended on the groceries that we provide through our Food & Nutrition Center on Stierlin Road. Unlike many “food banks” we do not pre-package bags of groceries in a one-size fits all model. Our Food & Nutrition Center is set up like a mini-grocery store where our clients “shop” for the food items they need: breads, dairy products, canned goods or even fresh produce. Over 1 ton of food is distributed every single business day!

An Ever Continuing Need

Food & Nutrition Center Clients

Not Just Food

The Hispanic Foundation of Silicon Valley has awarded us funding this year for two separate but health-related educational components of our Food & Nutrition Center. “Food for Thought” is a parent focused nutritional education project that when combined with “Time for Fitness,” a physical activity project for the kids, will engage families with increased awareness of healthy choices around diet that will reduce childhood obesity in low-income and food insecure Hispanic households. Sixty-two percent (62%) of our Food & Nutrition clients are Latino families with children.

“Educating a family about nutrition is one thing; and now thanks to Hidden Villa’s fresh and nutritious produce it will be easier for our clients to make healthier choices. This is the best way to implement behavioral change in our low income clients which will then have long term benefits for themselves and the community.”

— Laura Schuster
Community Services Agency Nutrition Programs Director

The Mendoza Family represents a typical family who comes to our Food & Nutrition Center for supplemental food. The Mendoza’s have 4 children, 2 of whom are teenagers. Mr. Mendoza works a full-time job for a plumbing company and works as a handyman on Saturdays. He takes Sunday off to spend with his family. Despite working a full-time job and a second job his wages barely cover the basic necessities. After paying for rent the Mendoza family is left with just $300 to pay for food, clothing and all the other necessities of life.

Microsoft TV Chief Technology Officer Peter Barrett accepts the 2006 Hometown Hero Corporate Award on behalf of the Microsoft employees of Mountain View for their generous support for our Food & Nutrition Center.

2005/06 Chefs Who Care Restaurants

Los Altos
Beaurejour, Bella Vita

Mountain View
Cascal
Tied House
Monte Carlo
Vive Sol
Armadillo Willy’s (Cuesta Park BBQ)

Sunnyvale
Tarragon

Cupertino
Lucy’s Café

Palo Alto
Crowne Plaza Cabana

Chefs Who Care is a popular, monthly, and volunteer-run fundraising dine-out event supporting our Food & Nutrition Center.

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Not Just Any Food
Twice a week this past summer, volunteer drivers picked up boxes of fresh, certified organic produce from Hidden Villa, a nonprofit organization that administers the lands and programs of Hidden Villa farm and wilderness preserve in Los Altos Hills. This “Healthy/Food, Healthy Families” project is an exciting new collaboration. Our Food & Nutrition staff solicited clients for input to improve and expand food selections and then worked with Hidden Villa to identify produce that is culturally relevant. Since this partnership began this June, over 11,000 pounds of fresh and organic produce and vegetables have been delivered and distributed. Fresh produce and vegetables are also provided by Second Harvest Food Bank and local Farmers’ Markets.

Volunteer Jamil Shaikh picks up fresh produce for us on weekends at the local Farmers’ Markets.

“Everyone knows that eating a diet based on fresh fruits and vegetables is a key to better nutrition. This advice is hard to follow when your choices are limited or of suspect quality. We want to surprise and impress people with how good this food can be, Good food inspires a good diet.”
—Jason McKenney, Hidden Villa Farm Coordinator

• Average median income for Santa Clara County (family of four): $106,100
• Average income for our Food & Nutrition clients (family of four): $15,000
• Average rent for a 1-bedroom apartment in Mountain View: $1,000
• Average rent for a 2-bedroom apartment in Mountain View: $1,200

It’s very common for a family of four to rent a studio, or for two or more families with their children to rent a one or two bedroom apartment together to try and make ends meet.

Check-in for the ever popular June tradition BBQ picnic at Cuesta Park, catered by Armadillo Willy’s.

Executive Director Tom Myers (R) presenting Bella Vita’s owner Mehmet Donder (L) with a ‘Chefs Who Care’ Certificate of Appreciation.

Holiday Sharing allows parents to choose what they think is appropriate for their kids from our collection of donated toys, PJ’s, infant wear, clothing for all ages, and, of course, stuffed animals.

Elba Landaverde, Program Director; Case Manager
Leslie Iglesias, Case Manager (seated)

There are usually 20 or more voice mail messages on their phone by the time Elba and Leslie get to their office at 8:30am. These calls and the others that come in throughout the day are returned for evaluation and screening to determine the nature of assistance needed—register for services, a 3-day notice of rent due, a PG&E 4pm shut-off notice, etc. Appointments are set up.

The first client appointment is at 9am, the last at 3:30pm and the office is closed from 12–1:30pm. Appointments usually take at least ½ hour in which client identification (including birth certificates for children), income, and addresses are verified. The nature of the emergency is documented and a needs assessment against available services and programs is done.

Case notes need to be written up, a file created for each new client, and the database updated for each existing client. Existing clients and their files are re-verified and re-evaluated once each year through this appointment/ interview process.

Throughout the day people walk into the office without appointments and require screening to determine the nature and immediacy of need. The doors close at 4pm at which time paper work is finished, more voice mail messages returned and cleared, and files reviewed and updated in preparation for the next day.

During the course of a month, case managers also schedule outreach presentations on services and programs available at such locations throughout the community as PTA councils, affordable housing complexes, and the Mountain View Day Workers’ Center.

Emergency Assistance Programs

Rent Assistance
One-time rent payment to prevent eviction

Utility Assistance
One-time utility payment to prevent shutoff

Housing Assistance
One-night motel vouchers for emergency situations

Dental Assistance
Payment for uninsured children’s dental care

Vision Assistance
Payment for eye exams for uninsured children

Prescription Assistance
Payment for medical prescription for uninsured children and adults

Back-To-School Assistance
Backpacks and back-to-school supplies for children in grades K-12 through generosity of the Assistance League of Los Altos

Bike Distribution
In partnership with the Bicycle Exchange of Mountain View

Municipal Recreation Vouchers

Shoe Vouchers

Food & Nutrition Center

Holiday Sharing Program
Our most volunteer and community engaged program, making the Holiday Season brighter for over 500 families and 1,000 children each year.
Many of us have aging parents, and one day might be an aged parent ourselves—or just plain aged. Aging, after all, is not one of those social issues—like poverty, food-insecurity, or homelessness—that we seek to eradicate. We make sure our seniors are treated with the dignity and care that empowers them to live on their own, in their own homes, self-sufficiently and independently.

**Case Management**

Two senior case managers work full time providing in-home assessments, counseling, and referrals to other community resources to over 200 seniors each year. With funding this year from Kaiser Permanente and Cisco Systems our senior case managers are increasing their outreach activities and community presentations to educate and engage more seniors around the issues of health care, nutrition, and physical activity to maintain healthy and independent lifestyles.

**Senior Nutrition**

Our Senior Nutrition Program at the Mountain View Senior Center offers subsidized hot lunches every weekday for those in the community over the age of 60. These lunches provide social opportunities for over 100 seniors every day, breaking down barriers of isolation and giving them access to disability prevention and disease management information.

Volunteer opportunities exist for drivers to provide transportation to/from the Mountain View Senior Center so homebound seniors can get out and enjoy a lunch.

Inez Cochran became a client 22 years ago in 1984 when she was 78. Now, she’s a spirited centenarian (100 years young!), our oldest client, and still living on her own. Our senior case managers have helped her apply for and get Supplemental Security Income (SSI) and MediCal services, increasing her livable income and providing full medical coverage. They monitor her physical and functional status, provide transportation to/from doctor appointments, and interface with her medical providers to ensure she understands treatment options.

The integration of social and medical care for frail older adults results in fewer hospitalizations and better physical functioning. Case managers schedule and conduct educational workshops throughout the community to reach as broad a range of seniors as possible: at local senior centers, senior housing complexes, area faith communities, and social clubs or organizations. Recent topics have included:

- “How to Talk to Your Doctor”
- “Learning to Live Alone”
- “To Drive or Not to Drive” (for both seniors and the children of aging parents)
  - Safe driver or driver retirement?
  - Self evaluations
  - Car adaptations for safer driving
- “Caregiver Issues”
- “Stress Management”
- “How to Use the Internet”
- “Disease Management”
- “Private Medicare D Assistance”

Inez Cochran (age 100) with Case Manager Ashley Seres.

Appointments are scheduled throughout the day based on the needs and schedules of the clients. New clients are assessed to determine appropriate interventions, which may include transportation to medical appointments, Meals on Wheels delivery, VA or Medicare entitlement benefits, referral to in-home care providers, socialization opportunities, or installation of a personal emergency button in order to help them remain independent in their homes.

A typical day will have each case manager visiting, speaking or working with 15 different seniors and responding to emergency situations such as in-home falls, medication crises, hospital visits, Adult Protective Services (APS) reports, or coordinating services with community providers.

Case managers have regular hours at the Mountain View and Los Altos Senior Centers once a month in addition to facilitating outreach and educational presentations at senior housing complexes and social clubs. With laptops purchased with funding from the Council on Aging and The Valley Foundation case managers were able to assist 38 seniors in their own homes with enrollment in the Medicare Part D prescription plan.

Community Services Agency Senior Services also trains interns from the University of San Francisco Nursing Program and San Jose State University’s School of Social Work in best practices in geriatric care.

92% of our senior clients are able to live independently in their own homes, saving MediCal $40,000 per person annually for nursing home care, which our clients would all be eligible for. Case management offers a compassionate, caring, and cost-effective alternative to institutionalization for our seniors.
For almost 50 years, Community Services Agency has been the local safety net organization for residents of Mountain View, Los Altos, and Los Altos Hills. What began as a collaboration of four women concerned about the food, clothing, and toys needs for migrant children has evolved into a multi-service agency providing a number of direct and referral assistance to low income families and individuals of all ages.

This expansion responded to the ever-growing needs in our community. As the needs changed, we changed. A significant change this year was the transition of our homeless services program from a rotating shelter model to a case management program. We anticipate a five-fold increase in clients.

Currently in our three-city area, one out of every five residents lives below the HUD-defined poverty level. In this prosperous area, it is difficult to imagine that someone we know might be struggling. Yet poverty can strike anyone at any time—because of illness, job termination, or the death or incapacitation of a family member.

Fortunately, because of your commitment to our community, we are able to meet the needs of so many: from providing food for a young child to getting health care for a senior citizen. Last year over 5,000 residents benefited directly from your generosity. As you read through this annual report, you will get an in-depth look at how our programs uniquely help those in great need.

Within a community, everyone has something to offer, whether money, time, services, or supplies. Each of you can make a difference in the lives of others—all to the collective benefit of the community. With the goodwill and generosity of our dedicated volunteers and donors, we will continue to advance the well-being of our neighbors in need. Thank you all for your support and commitment to a better community!

Vera Baum
President, Board of Directors
We could not fulfill our mission without the generosity and support of so many in the community who have given so tirelessly of their wealth, their time, and their talents. We acknowledge and thank them on behalf of those we serve.

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Over 21,000 volunteer hours
Over 550 volunteers
Volunteers (clockwise): Linda Kannal, some of the Price Waterhouse Team, Michael Qin, Joel Sommers, and National Charity League members.

Volunteers are the life-blood of any non-profit organization, providing their time and their talents to help others. Unfortunately, space does not allow us to acknowledge and thank them here individually. The total dollar value of volunteer time donated to Community Services in 2005/2006 is estimated at over $400,000.*

*www.independentsector.org

Stuart and Jeanne Fanwell
First Church of Christ Scientist
Mr. Dennis Fischette
Foot Hill Covenant Church
Sharlene Gee
Joseph and Hon Mai Goodman
John and Victoria Gorin
Earl and Cora Grubb
Ms. Judy Hannemann
Jeffrey and Janet Harp
Robert and Madie Hawley
Janalle Henriques
Immanuel Lutheran Church
Mrs. Mary Ann Jensen
Mr. Dean Johnson and Mrs. Lorraine Cimino Johnson
Kannon Do Zen Meditation Center
Donald and Patricia Kassner
Ms. Melissa King
Richard and Jill Klein
William and Donna Krepsik
KTS Services of Northern California
Jan and Sofia Laskowski
Law Offices of Newton Remmel
Dr. David Li
Jennifer and Reid Liebhaber
George and Ann Limbach
Christopher and Mary Ann Monahan
Mountain View Woman's Club
James and Judith Mitch
National Semiconductor
Ruth Nelson Lewis
Leslie and Anita Nichols
Nancy Noe
Northern Trust Bank
Stephen and Carol Olsos
Charles Osborne and oy Sleizer
Charles Pack
James and Catherine Payne
Pioneer Hi-Bred International Inc.
Quota Club of Mountain View and Los Altos
Ms. Carol Raymond and Mr. Walter Rau
Ms. Barbara Rice
Ms. Barbara Rosen
David and Susan Russell

Alvin and Phyllis Rutner
Saint Paul Lutheran Church
Denis and Kristine Salmond
David and Jerilyn Schrickler
Lyle and Sally Sevchuck
Itamar and Yael Simonson
Ms. Ruth Sitton
Roger and Josephine Skinner
Mrs. Evelyn Smith
Robert and Frances Stanton
Lorin and Marilyn Tarlton
Page and Kathy Thibodeaux
Ian and Diane Thomson
Thrivent Financial for Lutherans
Unity Palo Alto Community Church
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Christopher and Tam Cheaton
Ms. Donya White
Lawrence and Judith William
Ms. Barbara Ellis Williams
John and Dulczenia Zink

$150 to $499
Acapia Property Corporation • Donald and Gloria Ackerman • Bob and Dot Allen • Alta Mesa Memorial Park • American Express Foundation • Ms. Lavonne Anderson • Ms. Mary Anderson • Mr. Richard Andrews • Mr. Peter Anning • Richard and Valerie Arnesen • Thomas and Barbara Arndollusen • Assemblymember Ira Ruskin • Mr. James Avedesian • Donald and Phyllis Baer • Rudolph and Jane Bahr, Jr. • Ms. Anne Bakotich • William and Gloria Bares • Ms. Michelle Barnett Gaskill-Geoffrey and Christine Bate • Bradford and Mayreanda Braugh • David Bell and Judith Gable • Anne Bergstrom Lucas • Barbara Berman • Horace and Mary A. Bethel • Emilie and Lucicile Bianco • George and Eve Bingham • Richard and Agness Bliss • Mr. James Bochkolt • Donald and Ann Boekling • Mr. Jim Boin • Ms. Marilyn Bolander • Laverne and Robert Bolschliegel • Erin Brennock • Wendell Brown • Michael and Marge Bruno • Mr. Howard Bull and Mrs. Sheila Settle • Robert and Mary Burns • Ms. Betty Burnous • John and Barbara Campbell • Robert and Margaret Capriles • Barry and Diane Cavaunagh • Henderson Chambers • Mrs. Dolores Chauk • City of Los Altos • Georgina Clark • Frances Codispoti and Kenneth Schroeder • Samuel and Nancy Colella • William and Donna Coloner • Community Services Agency • 2005–2006 Annual Report
Harry and Gloria Alabaster • Mike and Patricia Albrecht • Arlene and James Allen • Brian and Linda Alves • Mark and Linda Alvey • John and Thomas Allen • Marc and Kerri Alway • Peter and Linda Albright • Mr. Jon Albright • Mr. & Mrs. Robert A. Allen • Robert Allen and Sonja Almgren • James Allaire • Peter Alexander • Robert and Karen Alexander • James Alexander • Brad Alexander • Elisa Alexander • Michael and Catherine Alexander • Mr. Jason Allen • Matthew and Marcia Allen • Kenneth and Catherine Adamson • Paul Adriani and Susan Hardenbrook • Warren and Patricia Ahlgren • Harry and Gloria Alabaster • Peggy and Dennis A. Adams • Jan Adams • Ms. Amanda Ager • Ms. Shirley Ager • Kent and Mary Gustafson • Harold and • Mr. Tom Gregory • Eugene and Norma Greider • Dave and Judith

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Abbott Laboratories Fund • Richard A. and Susan Abreu • P.B. and Catherine Adamson • Paul Adkins and Susan Hardenbrook • Warren and Patricia Ahlgren • Harry and Gloria Alabaster • Peggy and Dennis A. Adams • Jan Adams • Ms. Amanda Ager • Ms. Shirley Ager • Kent and Mary Gustafson • Harold and • Mr. Tom Gregory • Eugene and Norma Greider • Dave and Judith

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of a new orthopedic lift chair donated by WalMart in 

Advanced Micro Devices (AMD)

Adobe Systems, Inc.

Cisco Systems

Google, Inc.

Genentech

Microsoft

caring for our community
In Memory Of
The following are remembered through the generosity of friends and family.

Kenneth Ballard
Dr. Luis Chaparro
Harry Davidson
Sue Dodson
George J. Duncan
Jim Dutton
Sheila Erickson
Virginia Smith Faisant
Dr. R. Orion Glover

Parents of Norman and Bette Greenberg
Donald Wayne Hanson
Barbara Harris
Leah Kernoff Harris
Nancy Hildenbrand
Robert Hopp
Marion Kirk
Pat Langdon
Andrew Leiderman
Milton I. Liebhaber
William B. Lecznar
Robert Lunsiquit
Art Lynch
Shirley Marsh
Renato G. Martinez
Family of Marjorie Matson
Ron Mende
Peter Morey
Gill Murray

Parents of Mrs. W.W. Palmer
Sandra Panontin
Joanne Preston
Nikolay Prupis
Bill Reed
Helen A. Rogers
Thomas A. Rourke
William San Sagan
Laurence Schott
Fran Schroeder
Bud Scripps
Sophia Stiene
Tom Townley
Henry Vitalis
Bruce Waller
Pamela Walsh
John Worobey
Bob Zetterholm

In Honor Of
The following people have inspired others to honor them with a gift in their name.

American Association of University Women of Los Altos Mountain View
Pamela J. Blackman
Rosalina Cattelli
Jim Cochran
John Eilers

Parents of Norman and Bette Greenberg
Andrea Leiderman
Mr. And Mrs. Bruce Mainprice’s Wedding
Duncan MacVicar
Erica Neely
Rozalia Pfefer
Rev. Rick Plain
Carol Raymond
Dr. Al and Phyllis Runter
Sunil Patel
Evelyn Smith
Jean Taylor’s Birthday
Brent and Nancy Walker—Thanks for everything over the years!
Chris and Dolores Wood
Debbie Wu

In-Kind Contributions
Almost $4 out of every $10 in revenue we have for programs and services comes from people, businesses, and organizations who donate food, clothing, and gifts in support of our Food & Nutrition Center, our Holiday Sharing Program, and our Fundraising events.

231 Ellsworth Restaurant
All Natural Stone
American Conservatory Theater
American Musical Theater of San Jose
Antiochian Orthodox Church of the Redeemer
Aquarium of the Bay
Armadillo Willy’s
Assemblymember Ira Ruskin
Assistance League of Los Altos
Avalon Towers
Michael and Vera Baum
Bay Meadows Racecourse
Rolando M. Bercasio, D.D.S.
Blossom Valley Safeway
Body Therapy Center
Judith Ann Boucher
Boulder Creek Golf and Country Club
Broadway By the Bay
Lenny Broberg
Byington Vineyard & Winery
California Savings Bank
Cardinal Hotel
Cascal Restaurant
Celebrity Forum
Central Seventh Day Adventist Church
Charity Works
Chiropractic Sport Center
Christ Episcopal Church
City Lights Theater Co.
City Studios
Comerica Bank
Farm Fresh Produce
First Baptist Church of Los Altos
First Church of Christ Scientist
Foothill Baptist Church
Foothill College
Foothill Covenant Church
Foothill Disposal
Foothill Congregational Church
Dave Fork
Frankie, Johnnie & Luigi, Too
Fraternal Order of Eagles
Friends of Filoli
Garden City Court Hotel
Girl Scouts
Grace Covenant Church
Harrell Remodeling
Harveys Casino Hotel
Helming’s Auto Repair
Hidden Villa
Hillbarn Theatre
Homestead Lanes Family Fun Center
Homestead Safeway
IBM Corporation
Immanuel Lutheran Church
International Organization of Women Pilots Chapter 99
J Lohr Winery
Jay Alan Estate Jewelers
Kannon Do Zen Meditation Center
Kitchen and Lighting of Scotts Valley
Larry’s Autoworks
LaserQuest
King and Virginia Lear
Marna Mae Longakil, D.D.S.
Michael J. Lopez, D.D.S.
Los Altos Farmer’s Market
Los Altos Golf and Country Club
Los Altos Library
Los Altos Lutheran Church
Los Altos Police Department
Los Altos Rotary Club
Los Altos Safeway
Los Altos Town Crier
Los Altos United Methodist Church
Lucy Acteviewear, Inc.
Lucy’s Café
David and Kathleen Lynch
Richard and Amy Magnuson
George and Judy Marcus
Merry Maids
Michaels at Shoreline
Microsoft Corporation
Milk Pail Market
Jack Milliken
Mitch-Stuart, Inc.
Richard Moll
Martin and Katie Montalvo
Montalvo Landscaping
Montecito School
Mountain View Academy
Mountain View Bahai Group
Mountain View Chamber of Commerce
Mountain View City Hall
Mountain View Farmers Market
Mountain View-Los Altos American Association of University Women
Mountain View Library
Mountain View Masters
Mountain View Optimetry
Mountain View Rotary Club
Mountain View Women’s Club
Monte Carlo Restaurant
National Charity League
Newton Remmel, AFC
Nob Hill’s Raley’s
Dick and Bonnie Nunke
Opera San Jose
Pack-N-Save
Paloma Alto Medical Foundation
Paramount’s Great America
Peninsula Beauty
Peninsula Community Foundation
P.E.O., Chapter OZ
Philharmonia Baroque Orchestra
Photography By Delgado
Pier 39
Steve Precop, M.D.
Primary Plus Day Care
Putnam Jaguar and Lexus
Joan Robin-Jackie’s Aerobic Dancing
Rambus Inc.
Ripley’s Believe It or Not
Riverhouse
Runner’s High
Saint Joseph Catholic Church
Saint Nicholas Catholic Church
Saint Paul Lutheran Church
Saint Simon’s Catholic Church
Saint Timothy’s Episcopal Church
San Francisco Ballet
San Jose Marriott
San Jose Sharks
Savannah Channelle Vineyards
Donald and Melody Schmichrath
See’s Candies, Inc.
Sheldon of Los Altos
Shoreline Ampitheater
Shoreline Billiards
Dave and Sharon Smullin
Spectrum Fine Homes
Spinnaker Sailing
Squaw Valley Ski Corporation
Stanford Athletics
Stanford Park
Stanford Park Hotel
Brown and Rosalia Taylor
Tarragon
Teatro ZinZanni
The Alabama Flower Shop
The Pasta Market
The Pet Nanny
Theatre Works
Tied House
Time Out Services
Tommy Toy’s Cuisine Chinoise
Traders Joe’s
Trinity United Methodist Church
Tim and Evita Tiederald
Union Presbyterian Church
Village Harvest
Vive Sol
Waldorf School of the Peninsula
Wal-Mart (Store 2280)
Whole Foods
Wills Insurance
Winter Lodge Outdoor Skating
Women in Business Program, Chamber of Commerce
YMCA of the Mid-Peninsula, El Camino Branch

We make every effort to keep as complete and accurate record of your gifts as possible. They are truly appreciated and needed. Should there be any errors of either omission or commission, please accept our sincere apologies and contact Jim Boin, Development Director at 650.986.0836 x 115 or jboin@cscares.org. Corrections will be acknowledged in our Spring 2007 newsletter.
Community Services Agency
2005–2006 FINANCIAL HIGHLIGHTS

Financial Position as of June 30, 2006

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td>$641,141</td>
</tr>
<tr>
<td>Fixed Assets</td>
<td>$662,261</td>
</tr>
<tr>
<td>Investments</td>
<td>$1,209,041</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$2,512,443</strong></td>
</tr>
<tr>
<td>Total Current Liabilities</td>
<td>$42,596</td>
</tr>
<tr>
<td>Unrestricted Net Assets</td>
<td>$2,410,304</td>
</tr>
<tr>
<td>Temporarily Restricted Net Assets</td>
<td>$59,543</td>
</tr>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>$2,512,443</strong></td>
</tr>
</tbody>
</table>

Consolidated Statement of Activities

Revenues and expenses include $1,018,882 of in-kind donations of goods and space.

Revenues

- Public Support* 71% $1,828,268
- Misc. (Interest/Dividends/etc.) 3% $75,412
- Special Events** 6% $162,883
- Government 17% $440,707
- United Way 3% $57,352

Expenses

- Alpha Omega Homeless Services 6% $152,156
- Senior Nutrition 10% $256,314
- Senior Services 9% $225,065
- Administration & Program Support** 15% $378,169
- Emergency Assistance* 60% $1,477,154

* Public support includes cash and in-kind gifts from individuals, foundations, organizations, and businesses
** Special events include: Chefs Who Care, Empty Bowls, Hometown Heroes, and the April Fools Spring Gala

* Includes Food and Nutrition Center
** $0.85 cents of every dollar goes directly to client services and programs

204 Stierlin Road
Mountain View, CA 94043
Phone 650.968.0836
Fax 650.968.2164
www.csacares.org