MESSAGE FROM THE EXECUTIVE DIRECTOR

TOM MYERS

From agriculture to gold; from silicon to semiconductors and software; our community has always benefitted from successive waves of people coming here for opportunities. For some the opportunities are in our cornerstone industries. For others, the opportunities are in jobs that support the rest of us who live and work here.

I have lived, worked, studied and travelled in many places around the world. Few places were ever able to match the mix of people who lived and worked together that we have here. In my family’s neighborhood when I grew up, for example, were CEO’s, teachers, doctors, auto mechanics, firefighters, college professors and small business owners. My friends and classmates at school lived in homes from the hills to the bay. They were an economically diverse group, tied together by school, neighborhood or community.

Was it ideal? No. There were still rich neighborhoods and poor neighborhoods. And since CSA’s inception in 1957, there have always been people who needed the services of CSA.

It is fantastic that there is a new wave of people coming in, looking for their own opportunities in the latest California Gold Rush that is the new Silicon Valley. Amazing products and services are being born right here, every day. But along with this new wave of workers at the local tech companies is a wave of people being uprooted and displaced. Many are suffering because of the lack of affordable housing.

Our socio-economically diverse community is now the most expensive place to live in the country. While the CEO’s, doctors and engineers can continue to live here, the teachers and police and sales clerks and wait staff and daycare workers cannot. And we lose a lot when our community becomes segregated between rich and poor.

CSA recognizes that we have an important part to play in mitigating this crisis. We have undertaken and are in the midst of the most extensive strategic plan in our history. We will finish with a bold vision forward for our agency to be an important player in helping to stabilize those who are being displaced. Stay tuned: your voice, your action and your generous support is going to be a big part of this.

Thank you!

Tom Myers
CSA Executive Director
EMERGENCY ASSISTANCE CASE MANAGEMENT

“We care about the people we serve. We treat our clients, our community, and ourselves with compassion, respect and dignity.”
– A CSA core value: Dignity

“Low-income workers – our clients – live on a very tight budget. Even with the services we provide…food, recreation fee waivers, back-to-school supplies & backpacks, shoe vouchers, holiday food bags and our Holiday Sharing Program they still live from paycheck to paycheck. They have stable jobs (often multiple jobs); they have stable work hours; they share apartments and homes with other families; they have roommates. They’re doing everything they can but, still, one increase in rent, one financial emergency, can destabilize their entire world.

“I had a client in my office whose husband’s hours had been cut back and they needed help to pay the rent. She was so embarrassed to ask for help that she was crying. We were able to process the rental assistance and I told her about our Food & Nutrition Center to help them save money. She said she didn’t want the help (food) because she didn’t want to take it away from someone who might need it more. The next week she was back, in tears, because her family really did need the help from the food bank. Their family income was just less than $30,000 for four people.”
– Leslie Iglesias, Emergency Assistance Program Director.

4,104
Number of individuals receiving services through Emergency Assistance Program last year.

188
Number of Households requesting emergency financial rental assistance.

90%
Percentage of CSA rental assistance clients who were able to maintain stable housing for at least 12 months.

512
Number of children participating in Back-to-School backpack distribution program.
The 25th annual CSA “Soup Supper” fundraiser to support direct assistance to the homeless will be held Sunday afternoon April 17, 2016. To get on the email invite list please go to the CSA website: www.CSACares.org
FOOD & NUTRITION CENTER

“We work to understand, reflect and honor the diversity of our community in the services we provide…” – A CSA core value: Cultural Competency and Diversity

CSA strives to offer foods that are healthy, nutritious and culturally appropriate for the many diverse ethnic groups that we serve. Every Monday we offer fresh produce donated from the Mountain View and Palo Alto Farmer’s Market.

- Produce Day. Twice a month the Second Harvest Food Bank Produce Mobile drops off additional fresh produce for distribution.
- Families with children are offered dairy and protein products on Fridays.
- Bags of food-to-go for homeless people are available every day.
- Our Holiday Food Drives provide extra food for the holidays in November and December.
- Once a month we offer special bags of groceries to those participating in the Challenge Diabetes Program
- Homebound seniors can have food items delivered by volunteers.

“I’ve seen more and more homeless people coming by for food so I’m glad we have specific bags available of items that don’t need to be heated or can be microwaved. The one comment I hear all the time “I just don’t know what I would do without the extra food I get here.” – LaDrea Clark, Nutrition and Health Education Assistant.

650,000
Number of pounds of food donated and distributed last year.

2,891
Number of individuals last year who came to CSA for food assistance.

35,010
Number of visits to our Food & Nutrition Center in the course of the year.

is a dine-around fundraising dinner held 8x/year to raise funds to fight hunger and food insecurity in our community. Last year’s participating restaurants included Don Giovanni, Estrellita, Mixx, Tied House, La Fontaine and Morocco’s. A Chefs Who Care dinner was also hosted by Google and the Google Food Team. To get on the email invite list please go to the CSA website: www.CSACAres.org
Senior case managers are trained to perform many different roles, but one of the chief ones is to present options to the senior and their family and help them make decisions. We will often meet seniors in their homes to make consultations as convenient as possible. We educate the senior and family, if available, about what services are available, making referrals and connections when needed. And we offer continued monitoring to make sure the senior is meeting their goals, or to help if a change in plan is required.

Among the services that CSA Senior Case Management offers are:

- Comprehensive assessments and individualized care plans for each client
- Coordination of medical care and medical appointment escorts
- Home safety evaluations
- Benefits assistance
- Information and referrals as needed
SENIOR LUNCH & NUTRITION PROGRAM

“We provide services and programs of the highest quality and integrity.”
A CSA core value: Excellence

As children, adults made sure we got enough to eat. As those adults age, the caretaker roles switch and it’s up to us to make sure they get enough to eat.

Are your elderly loved ones, an elderly neighbor or someone you know getting their nutritional needs met? Elderly people may have trouble preparing their own meals, doing grocery shopping or even just forgetting to eat altogether.

CSA’s Senior Lunch & Nutrition Program offers a hot lunch, prepared on-site at the Mountain View Senior Center, for anyone over the age of 60. It also promotes socialization by breaking down the barriers of isolation in which seniors find themselves living alone.

It’s just not about the food. Theme lunch days and other activities are held every month.

- Valentine’s Day
- Cinco de Mayo
- Lunar New Year
- Thanksgiving
- Halloween
- And more….

1,384
Number of seniors who had lunch at the Mountain View Senior Center last year.

30,359
Number of lunches served.

22
Average number of times a senior comes to lunch in the course of the year.

“We provide services and programs of the highest quality and integrity.”
A CSA core value: Excellence

“Most of the seniors who eat here would not be eating a balanced and nutritious meal. One lady said to me: ‘If it weren’t for this program I’d just be having tea and toast’.”
- Earlene Minnis, Senior Lunch & Nutrition Site Manager.
I joined the Board of Directors five years ago; serving on various committees; volunteering my time; giving financial support and now am honored to be President of the Board along with a great team of fellow Board Members.

Tom Myers, the Executive Director, and his staff show their passion and “hands up”, not a “hand out” approach everyday with those that we serve. Our staff constantly strives to preserve dignity and self-esteem while addressing the needs of our clients. This has been the case at CSA for the past 58 years!

Virtually all of us have needed a “safety net” at some point in our lives. CSA provides that support and helping hand lending reassurance and hope when life deals those tough challenges.

If you are reading this annual report chances are you are already aware of the vast number of fellow community members with far less resources than you. The challenges that we at CSA deal with are not unique or any different than in other communities or countries, but we take pride in feeling we are dealing with these issues in a more positive and caring way than most.

Please volunteer your time working with Seniors at our Senior Lunch & Nutrition Program at the Mountain View Senior Center; or in the Food Pantry here at CSA; become involved in our Back to School Back Pack give away; help at the holidays with the children’s gift selection program. You’ll feel great and will truly be making a difference in more ways than you’ll ever truly know.

No time to volunteer, but want to help? Your financial support is critical to our continuing to meet the ever increasing needs right here in our own backyards.

To learn more and stay updated, please LIKE us on Facebook.
THE HEART OF THE MATTER

Our supporters are the real heart of Community Services Agency. As individuals and organizations you embrace our mission as the vital safety net for all the less fortunate among us.

Some of you choose to work alongside us and our clients, keeping the agency running or providing direct assistance such as transportation. Many of you offer generous financial donations that enable us to focus our resources where they are most needed.

Regardless of what you share, you give hope to the desperate, dignity to the overlooked and a helping hand to people who so want to live independently.

CONTRIBUTIONS & GRANTS: July 1, 2014 - June 30, 2015

**$50,000 OR MORE**

**INDIVIDUALS**
Lucian and Jean Taylor

**CORPORATIONS**
El Camino Healthcare District, Google, Inc.

**FOUNDATIONS**
Ronald and Ann Williams Charitable Foundation, Hurlbut-Johnson Charitable Trusts

**GOVERNMENT**
City of Mountain View, County of Santa Clara

**$20,000-$49,999**

**INDIVIDUALS**
Anonymous, Robert and Mona Armistead, The Eger Family, Charles and Nancy Geschke, Joseph and Mary Golemme, Sandra Lee and John Chang, Rene Lynch, Bill and Cate Noellert, Jerry and Lois Rosenblum, Suzanne and Tom Werner, Christian Wyglendowski

**CORPORATIONS**
Apple Computer, Google, Inc.

**FOUNDATIONS**
The Dauber Foundation, Palo Alto Medical Foundation, Merrimac Fund, J/J Petricciani Foundation, SKB Foundation, Vadasz Family Foundation

**ORGANIZATIONS**
Los Altos United Methodist Church

**$10,000-$19,999**

**INDIVIDUALS**
Anonymous, Richard and Kathy Hawes, Virginia and Jim Lyons, George and Judy Marcus, Gordon and Betty Moore, Stanley and Joan Myers, David and Jerilyn Schricker

**CORPORATIONS**
Los Altos Town Crier, Mountain View Voice, Home Instead Senior Care

**FOUNDATIONS**
The Staple Family Fund

**ORGANIZATIONS**
St. Nicholas Church, Foothills Congregational Church, Sourcewise

**$5,000-$9,999**

**INDIVIDUALS**
Anonymous, William and Janice Anderson, Robert and Mona Armistead, The Eger Family, Charles and Nancy Geschke, Joseph and Mary Golemme, Sandra Lee and John Chang, Rene Lynch, Bill and Cate Noellert, Jerry and Lois Rosenblum, Suzanne and Tom Werner, Christian Wyglendowski

**ORGANIZATIONS**
Los Altos United Methodist Church

**$2,500-$4,999**

**INDIVIDUALS**
Anonymous, Ann Haeckl, Joel and Wendy Bartlett, Donald and Phyllis Baer, Jeannie Bruins, Ms. Margaret Burgett, Linda Dotson, Gregory Fowler and Julie Lovins, Karen Fox, Eugene Fram, Lucille Glassman, Urs Hoelzle and Geeske Joel, Stephen and Cathy Lazarus, Mr. Glenn Louie, Jake Carl Lucas, Tom Myers and Hartono Sutanto, Katharine Rosenberry, Philip and Patti Rose, Daniel Tellep, Douglas and Helga Usher, Robert and Carolyn Williams

**CORPORATIONS**
Recology Mountain View, Tied House CPP, Inc., Young, Craig & Co.

**FOUNDATIONS**
The Dauber Foundation, Palo Alto Medical Foundation, Merrimac Fund, J/J Petricciani Foundation, SKB Foundation, Vadasz Family Foundation

**ORGANIZATIONS**
Christ Episcopal Church, Kiwanis Club of Mountain View

**$1,000-$2,499**

**INDIVIDUALS**
Anonymous, Ann Haeckl, Joel and Wendy Bartlett, Donald and Phyllis Baer, Jeannie Bruins, Ms. Margaret Burgett, Linda Dotson, Gregory Fowler and Julie Lovins, Karen Fox, Eugene Fram, Lucille Glassman, Urs Hoelzle and Geeske Joel, Stephen and Cathy Lazarus, Mr. Glenn Louie, Jake Carl Lucas, Tom Myers and Hartono Sutanto, Katharine Rosenberry, Philip and Patti Rose, Daniel Tellep, Douglas and Helga Usher, Robert and Carolyn Williams

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The Dauber Foundation, Palo Alto Medical Foundation, Merrimac Fund, J/J Petricciani Foundation, SKB Foundation, Vadasz Family Foundation

**ORGANIZATIONS**
Christ Episcopal Church, Kiwanis Club of Mountain View

**$200-$1,000**

**INDIVIDUALS**
Anonymous, Ann Haeckl, Joel and Wendy Bartlett, Donald and Phyllis Baer, Jeannie Bruins, Ms. Margaret Burgett, Linda Dotson, Gregory Fowler and Julie Lovins, Karen Fox, Eugene Fram, Lucille Glassman, Urs Hoelzle and Geeske Joel, Stephen and Cathy Lazarus, Mr. Glenn Louie, Jake Carl Lucas, Tom Myers and Hartono Sutanto, Katharine Rosenberry, Philip and Patti Rose, Daniel Tellep, Douglas and Helga Usher, Robert and Carolyn Williams

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Christ Episcopal Church, Kiwanis Club of Mountain View

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**ORGANIZATIONS**
Christ Episcopal Church, Kiwanis Club of Mountain View

**$200-$199**

**INDIVIDUALS**
Anonymous, Ann Haeckl, Joel and Wendy Bartlett, Donald and Phyllis Baer, Jeannie Bruins, Ms. Margaret Burgett, Linda Dotson, Gregory Fowler and Julie Lovins, Karen Fox, Eugene Fram, Lucille Glassman, Urs Hoelzle and Geeske Joel, Stephen and Cathy Lazarus, Mr. Glenn Louie, Jake Carl Lucas, Tom Myers and Hartono Sutanto, Katharine Rosenberry, Philip and Patti Rose, Daniel Tellep, Douglas and Helga Usher, Robert and Carolyn Williams

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**ORGANIZATIONS**
Christ Episcopal Church, Kiwanis Club of Mountain View

**$200-$99**

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The Dauber Foundation, Palo Alto Medical Foundation, Merrimac Fund, J/J Petricciani Foundation, SKB Foundation, Vadasz Family Foundation

**ORGANIZATIONS**
Christ Episcopal Church, Kiwanis Club of Mountain View
Mountain View, First Presbyterian Church of Mountain View and ODC, St. William Catholic Church

$1,000 - $2,499

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FOUNDATIONS

ORGANIZATIONS
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GOVERNMENT
Town of Los Altos Hills

$500 - $999

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CORPORATIONS

FOUNDATIONS
The Field Fund, Wilkowski Family Charitable Fund.
Hewlett-Packard Company Foundation

ORGANIZATIONS
Quota Club of Mountain View and Los Altos, Carinfi Housing Ministries, St. Stephen Lutheran Church, St. Paul Lutheran Church, First Church of Christ Scientist, Los Altos Lutheran Church, Federated Women’s Club of Los Altos, Mountain View Chamber of Commerce

$150-$499

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Munro, Kathy and Vance Nahman, Ted and Mary Jo Nakashima, Richard and Linda Newton, James Nguyen, Mr. and Mrs. Leslie Nichols, Jacqueline Nichols, Edward North and Regina Alioto North, Fin O’Hara, Sally and Yalcin Okaya, F.F. and Ann Oliver, Everett and Rebecca Palmer, Wendy Page, John and Cathy Parks, Ed Perry and Laurie Bonilla, Gary and Kitty Petersmeyer, Rosalie Person, Debra Peterson, Ms. Gwendolyn Potter, Frederica Postman, Ms. Jennifer Poret, John Raymond, Michael Radwin, Carolina Ramos, Ms. Barbara Rice, Dr. Janice Richards, Ms. Kim Rodgers, Paul and Lynne Romeo, Jerome and Joanne Robertson, Barbara Ann Ryder, Estela Salgado, Megan Satterlee and William Clay Schlucht, James and Andrea Sandstrom, Stanley Scardino and Susan Estrem, Marvin and Ellen Schwartz, Dorothy Schafer, Pam Scarberry, Irving and Angelina Schynert, Lyle and Sally Sechrest, Timothy Sears, Edward and Elisabeth Sesek, James and Marge Shively, Marge Shapiro, Lee and Maria Shahinian, Carrie Shaked, Stephen and Joanne Shapiro, Christina Shen, Jade Simonson, Jacqueline Siegal, Robert and Annette Simon, Ms. Jo Sleizer, Janet Sloan and Peter Stahl, Mary Kittoe Smith, Dave and Sharon Smullin, David Snow and Rosemary Elliott-Snow, Alok and Uma Sonthalia, Cynthia May Spann, Laura Stefanski, Eva Stern, Herbert and Marjorie Stone, Beverly Stirm, Carolina Sturgeon and Jason Vanzwol, Dennis and Jan Switick, Marjorie Taylor, Susan and Alan Thomson, Victor Tirva, Carol Ann Tolbert, Peter and Janet Turnbull, George (Stan) Turnbull, Joel and Roberta Varney, Pia Camenzind, Ms. Pam Versaw, David and Maureen Wadiak, Ms. Jackie Wallace, Mr. Kevin Wandryk and Ms. Julia Caulfield, Gary and Cathy Walz, Stein and Lenore Weissenberger, Donald Weden, Joseph and Erika Wells, Emily Weak, Edward and Patricia White, Olga and R Scott Wills, David and Diane Willwerth, Gary Winiger and Catherine Vonnegut, James and Gloria Wing, Patty Winter, John and Kay Woolfolk,
John and Leola Wooldridge, Michelle Wolters, Henry and Nina Wood, Twila and Clay Woods, Greg Yost, Martha Young and Vin Wolff, Peter and Patricia Zales, Harvey and Linda Ziff, Ann and Geoffrey Ziman

CORPORATIONS

FOUNDATIONS
YourCause/Electronic Arts Outreach, Los Altos Rotary Endowment Fund, Scheuer - Fraedrick Family Charitable Fund, JustGive, Bright Funds Foundation, YourCause/Electronic Arts Outreach, Foundations Development, LLC, Managing Moves & More

ORGANIZATIONS
Fraternal Order of Eagles 2356, Moms Club of Sunnyvale, Ladies Auxiliary F.O.E. No. 2356, St. Joseph Elementary School

UP TO $149

INDIVIDUALS
Margaret Abe-Koga and Yoshihito Koga, Stephen and Eva Aber, Maria Abueg, Gerri and Steve Acers, James and Thelma Ackley, Ross and Pamela Adler, Everildo and Myrna Aguilar, Fred Van Aken, Pedro and Patricia Alejandro, Anthony Alles, Kenneth and Linda Alvares, Alex Albright, Brian Anderson and Silvia Eckert, Ms. Jean Anderson, Mr. and Mrs. Larry Anderson, Gary and Genie Anderson, Paul Anderson and Barbara Callison, Richard Arakawa, Joseph and Alice Arnold, Marc and Sarah Azzopardi, John and Joann Bright, Edward and Russell Ann Britt, Linda Buckley, Chrisula and David Bloore, Gerry Buffalow, Paul and Karen Van Buren, Jerald and Pamela Buckley, Winona Budrick, Mrs. Patricia Buhles, Shane and Ida Buckley, Mrs. Albert Burri, Michael and Betty Jo Byrne, Kelli Casale, Thomas and Linda Cave, Don and Carol Cameron, Orlando and Beatriz Callanta, John and Arlene Caruso, Barry and Diane Cavanaugh, Ann Cagney-Heen, Sara Carson, Anita and Robert Carter, Donna Cedervall, Wen Chen, Kevin and Shari Chao, Lisa Chung and Nicolas Arizmendi, Christine Choy, and Gloria Chilton, Craig Ciesla, Bonnie Clark and Trudy Kelitz, Carl Clemm, Debra Clemons, Mrs. Betsy Collard, Henry Cooper, John and Helen Cone, James and Jane Corfield, Greg Coombe, Gianluca Colli, Sally and Charles Coffin, Ms. Lorraine Coccaro, Charles and Nancy Cook, Edward and Franci Collins, Francita Cooper, Luis Coxon, Kenneth and Barbara Cole, Stephen J. Coughlin, Charles and Julie Crane, James and Dee Cunningham, Jan Curran, Alan Cummings, Allen and Barbara Cymrot, Kathleen Danaher, Neil and Nancy Davidson, Gisela and Doug Daetz, Liz David, Courtenay Dawson-Roberts, Vernon Dale, William and Nancy Danhiser, Josephine Darius, Virginia Daetz, Ms. Jacqueline de Guzman, Patricia Del Gavio, Tanya De Mare, Jim DeLong, Wilbur and Eloise Dettner, Richard and Mary Devaul, M.L., and Karen Van De Vanter, Anton Diederich, Ms. Myrna Diaz, Stanley Doty and Claudia Hevel, Janet and John Dobson, Sharon Dolan, William Drummond, Alfred Drumm, Fred and Lois Duperrault, Raul Duran, Gwyneth Dukes, Donald and Fiona Dunphy, Alan and Joanne Eagle, Alan and Joan Earhart, John and Mary Jane Edwards, Margaret Edwards, Mona Dawn Edwards, Clare and Kenneth Elchert, John Eldred and Carol Skarda, Harry and Karen Emerzian, Mr. and Mrs. Doug Emery, Allan and Suzanne Epstein, Iraidia Espinosa, Marie and Eric Evitt, Mary Helen and James Ewan. Craig and Sally Falkenhagen, Alexandra Fairey, Katie Ferrick, Albert and Jackie Ferguson, Robert and Janet Fenwick, James Feit, Dr. Mike Fischetti and Ms. Marilyn Winkleby, Wayne and Donna Fleming, Randall and Karen Fowler, Thomas and Gunilla Follett, Patricia Hong, Jeanette Franke, Edith Frost, Pilar Furlong, Pam and Robert Galen, John Galli and Christine Talbot, Madeline Gamble, Michael and Marianne Gardner, Yu-Lin Gardner, Bradley and J.C. Gaynor, Jim and Vicki Geers, Theodore and Marilynne Genis, Donald and Pat Gfroerer, David Ghiselli, Harry Gierhart, Ms. Hazel Gibson, John and Sheila Goldsborough, Charles and Dorothea Gordon, William and Lee Goines, Alan Goodman and Kathleen Smith, Faith and David Gobuty, Richard S. Gordon, Martin Gorfinke1 and Georgina (Wren) Clark, Bonnie and Benjamin Gikis, Richard and Ruth Goldman, Carol Gottlieb, Egbert and Gudrun Graeve, Gardner Gray, Kate and Dave Griffin, Aaron Grossman, Sara Greenwald, Poncho and Elizabeth Guevara, Sam and Sophia Gupta, Kent and Mary Gustafson, Dominic Hardiman, Thomas and Helen Hayes, Christopher and Grace Haig, Milton and Nancy Hardyc, Cynthia Hanson, Linda Harvey, Samuel and Janet Harding, Arthur and Judy Halliday, Daniel and Olivia Halya, Melody Han and Nian Yang, Julie Strickland Hall, Elizabeth and Richard Henry, Robert and Ida Heller, Robert and Lora Lee Henderson, William and Marcia Herrmannsfeldt, John Helm, Emmett and Ruth Hearn, Ms. Dunya Hecht, Sue and Del Herfurth, George and Judy Hill, Dawn L. Hill, Allan and Nancy Hikoyeda, Steve Hochstadt, Woody and Kathleen Hoogs, Steven Hope and Cathleen Curl, Charles and Mary Lee Hilly, Jr., Gary and Jennifer Hubback, Arthur and Karen Ingram, William and Carolyn Ireland, Linda Jahnke, Mr. Steve Jankowski, Jeff and Nancy Jenks, Sara and Ricardo Jenez, Dave and Joan Johnsen, Stephen and Eleonore Johnson, Margaret and Charles Joiner, Josephine Johnson, Aubrey Jones, Martha Jones, Ms. Judie Johnson, Mr. and Mrs. Mark Karp, Michael Kasperzak, Jr., Ellen Kamei, Steven Kelem, R.H., and Karen Kenton, William Keats, Ms. Karen Keefer, Jean Kenny, Lorena Keily, Mr. Armond King, Alexandra Kirkland, Mary-Margaret Kipp, Ms. Willie Kilner, Darcie Kiyani, Barbara Kingsley, Raymond and Janet Klinke, Kerry Klein, Jean Kotila and...
Over 600 volunteers every year help CSA provide many needed and critical safety-net services.

NEEDED: volunteers to help home-bound seniors with doctor appointments, grocery shopping and errands.

CONTACT: Alison Hopkins, Volunteer Director for more information: ahopkins@csacares.org.

Carolyn Myers, Norbert and Elaine Kordismeier, Ms. Mary Kowalski, Irving and Susana Krulevitch, Max Krause, Ralph and Carol Kuiper, Hansup and Heemook Kwon, Dick and Cathy Lampman, Peter Landsberger and Claire Noonan, April Lane, Jeremy Lane, Mr. Daniel Lankford and Ms. Linda Crosta, Emily Lazarus, Amy Laden, Thomas and Peggy Laffey, Deborah Lacy, Fe Cruz Langdon, Arthur and Susan Lange, Helene Lam, John and Karen Lemes, Vincent Leone, Eric Lewis, Sarah and Joshua Levy, Robert and Barbara Lessing, Ms. Nadine Levin, E Lewis, Marc Leardini, Andrew Lee, Eugene and Esther Lewis, Bianca Ling and Igor Liskovets, Lance and Eiko Lissner, Siiumu Lo, Steven Lovett, Ellen Loebl, Jonathan Logan and Jennifer Loag, Harry Logan, Elaine and Thomas London, Shirley and Charles Lower, Dorothea Long, Robert and Ethelrose Logan, Gregory and Joan Loney, Carolyn Lutticken, Mark and Judy Lurie, Worth and Andrew Ludwig, Mary Jane and Chris Lykke, Don and Teresa Maxwell, Carol Maret, Jordan and Esther Makower, Maren Hackmann-Mahajan and Sanjeev Mahajan, Richard and Beverly Marconi, Lee Marsullo, Mary Mary, Lori MacEwan, Mr. Fred Maddalena, Laura Macias, Donald and Barbara Matson, Barbara Madden, Jennie Madlem, Serge and Laurence Matynia, Julie McClung, Robin McClish, Ms. Norma Mc Bride, Marcia McCown, Billy and Diana McCormac, Michael and Janine McCurdy, Fergal Meade and Sharon Lacey, Karl and Gertie Mellon, Sankalp Mehrota and Neha Bhatnagar, Ramsey and Marlene Melugin, Carol Michaels and David Jones, John and Lois Miller, Michael and Susan Miller, Bill and Terri Michel, Mary Millsap, Barry Smith, Colin Smith, Evelyn Smith, Nicholas and Jo Anne Moore, Mr. and Mrs. Thomas Morrow, Gay Morgan, Roderick and Nancy Morimoto, Sherri Morrison, Tom and Patricia Morrison, Mimi Mourkas, Tony and Kathleen Morales, William Moniz, Rev. Robert Moran, Tom and Iris Moran, Barbara Morrey, Rolf and Frances Mueller, Ms. Patricia Musgrave, Ingrid Mult, Chris Munson, Tapan and Deepit Nanawati, Naomi Nakano Matsumoto, Hilary Nevis, Rajiv Nema, Warren and Ann Nelson, Larry and Merrian Nevin, Maudon and Hung Gia Nguyen, Gary Ng, H. Keith Nishihara and Catherine Lu, Thea Nilsson, Amy O’Connor, Theresa O’Connell, Stephen and Carol Olson, Ms. Susan O’Neil, Charles Osborn, Jane Otto, Michael and Susan Plass, Earl and Joan Pampayan, Silvia and Roger Payne, Nancy Padgett, Lisa Parekh, Ray and Angie Peck, B. Pearson, Jonathan and Donna Kay Petersen, Robert and Carolyn Peters, Ms. Deanne Peterson, James and Trisha Peach, Bernard and Rozalia Pfefer Joyce Phillips, Carol Pharis, Philip and Susan Pines, Janice Pierce, Patricia Pogue, William and Marlys Powell, Anne Prescott, Janis Pepper, Virginia Quackenbush, Lana Ralston, Robert and Joan Rabin, Michael Raddie, Padmini Ranganathan, Carol Ramos, Mr. and Mrs. John Radford, Mr. and Mrs. Keith Reynolds, Joyce Van Reis, David and Vicki Reeder, Becky Reyna, Leane and Michael Reelfs, Anna Reuter, Carol and S. Keating Rhoads, Mr. and Mrs. Daniel Rhodes, Daniel Rich, Diana Rice, George and Salma Richmond, Linda Rittenhouse, Amy Ridout, Joseph and Linda Roark, Bill Rojas, Dennis and Linda Ronberg, Murray and Deborah Roberth, Paul Rosas, Carol and Garry Rosenberg, Mr. Ken Rosenberg, Richard and Ruth Ann Rosenbaum, Mr. Alan Russell, Rochelle Rubenstein, Johannis and Truu Van Ryswyk, Denise Sacks and Saranjit Saund, Ms. Robin Sacks, Mrs. Marian Sagan, Daniel and Karen Salzberg, Barbara and Marsha Sanders, Richard and Irene Sasaki, Sherri Sager, Frances Salisbury, K.W. and Janet Sauer, Hannah Sarver, Robert and Kay Schroer, Paul Schutz, Mary Lynne Schoenbeck, Bill and Vi Schick, Charlene Schill, Ms. Inge Schiller, Marlene Schmid, Douglas and Julia Scott, Jenny Schroder, Mr. James Scherer, Lisa Selan, Audrey Shafer, Satya Shamgham, Ivana Shie and Lu Zhang, Helen Shimeg, Mr. Steve Shepherd, Carl and Beverly Simpson, Cynthia Sievers, Barbara and John Simmons, Ms. Peggy Simons, Jerry and Harriet Siegel, William and Ann Slautterback, Brian and Marilyn Smith, Hardin Smith, Volunteer team from Young, Craig & Co. accounting firm.
J. Windell and Susan Smith, Vivian Snyder, Lisa Sonsini, Robert Sorenson, Carolyn Spangler, Martin and Suzanne Spangler, David and Jeanne Spaulding, Joan and Edward Sprague, Kavitha Sreeharsha, Les and Mary Spring, Jr., Devin and Carol Utter, Jon and Kelly Starr, David and Jean Struthers, LeAnn Stroy, Ms. Josephine Stiene, Joy Frost, Jean and Cheryl Stafford, Renee and Jim Stapleton, Gary and Marlena Steinbach, Berton and Jackie Stephens, Ms. Doris Stoessel, Albert and Marilyn Stratz, Ms. Doreta Strotman, Heidi Stern, Nancy Stone, Violet Sullivan, J. C. and Cynthia Sue, Alex and Sarah Swekta, Ms. Helen Tait, Christine Talbott, Sharbano and Mohammad Ali Taheri, Sandra Tanaka, Chris Tarver, Lynn Telford, Mary Telfer and Jaimie Frette, Jim and Emily Thurber, Jr., Linda Thomason, Kathleen Thornton, Mary Margaret Thompson, Lewis and Ann Throop, Raymond and Lynn Tollner, Gerald and Susan Tomanek, Thomas and Karen Tobey, Alexander and Nancy Traficanti, Mr. and Mrs. Frederick Trapnell, Marie and Robert Troidl, James Stoner and Nancy Shine, Mary Vantamelen, Dave Vadasz, Sathyen Varadaraj, Naomi H. Van Horn, Frank and Marian Verlot, Gary and Barbara Waldeck, Carl and Vickie Warden, Susan Ware, Robert and Paula Weaver, II, Susan Weber and Larry Hoffman, Louis and Peggy Hayes Wester, Allan and Mary Ann Weingartner, Michele Wellick, Donna Whitney, Ellen Wheeler and Kenneth Pier, Ms. Jane Whitney, David and Anne Wilde, Bob and Jo Ann Will, Carol Wilshusen, James and Bobbi Wilson, Fred and Nancy Witteborn, Jeanne Wiener, Ms. Elizabeth Wilson and Mr. Walter Wilson, Richard and Mona Williams, Olga and R Scott Willis, Bob and Laurie Withers, Randall and Nancy Wilde, Chris and Wendy Van Vleet, Donald and Kay Willoughby, Nona Wittlinger, Lou Wolner, Daniel Wood and Kayo Shiraiishi Wood, Michael and Lucy Wong, Lindsey Wong, Ann H. Wood Garry and Nancy Wride, Whitelaw and Barbara Wright, Ms. Lyn Wyman and Mr. Dennis Dow, Stephen and Mariellen Yoshino, Carmen Young, Steve and Karen Young, Young Ja and Su Il Yum, Deanna Zendejas, Helena Zheng

COURT CASER

FONSOCIES
Adler Family Charitable Fund, AmazonSmile Foundation, Hatton Family, Merrick Fund, Tektronix Foundation Matching Gift Program, Trust A UTD

ORGANIZATIONS
Girl Scout Troop #6180, Unit 503 ACBL, Mountain View-Los Altos Service League of Boys, Hermina Rebekah Lodge #49

MATCHING GIFT COMPANIES
These corporations and businesses support Community Services Agency by generously matching contributions by their employees.

IN MEMORY OF
The following individuals are remembered through the generosity of their friends and family.

IN HONOR OF
The following people have inspired others to honor them with a gift in their name.
Los Altos United Methodist Church, Bill Vierra, Brian Smith, Broadreach Capital Partners, Candy Wilke, Cathy Lazarus, Clifford and Margaret Pierce, Cornelia Lovette, David and Trish Wilson, Dolores Wood, Doug and Shirley Pearson, Elizabeth Medina, Emily Douglas, Eugene Fram, Gary Winiger, Gayle & Joe Davis, Gisela Daetz, Gloria Wing, Greg and Sara Hecht, Heidi Fadaee, Home Ministry, Hometown Heroes, Jeannine Antypas, Jim and Andi Sandstrom, Joan Rabin, John Igoe, Joseph Memolo, Kathleen Gregor, Kathleen Lynch, Ken Rittenhouse, Kevin Dinsmore, Lenore Weissenberger, Merry Lee Eilers, Mike and Mary Harding, Nikki Sandars, Rozalia Pfefer, The Hills Ladies, Tom Myers

IN-KIND CONTRIBUTIONS
Donations of food items for our Food & Nutrition Center; toys and clothing for our Holiday Sharing Program, and products or services for our Spring Gala auction account for 40% of the revenue that supports our programs. Margaret Abe-Koga and Yoshihito Koga, Aha-Yes! LLC, Phillip and Brigitte
YOUR HEART. HAND. HOPE

Ahfeldt, Ms. Jane Alejandro, Julie Aleman, Alto View Alpha, American Century Investments, Anonymous, Hiroko Aoyagi, Ortal Arel, Manijeh Assadi-Marhamat, Assistance League of Los Altos, Shiva Avari, BA Purchasing @ Google, David Babicz, Jack and Bette Bates, Alan Baum, Patricia Beck, Jerald and Eleanor Bernacchi, Cathy Berwaldt, Jane and Robert Bessin, Phillip and Kathy Busenier, Neha Bhatnagar, Mahesh Bhavana, Lise Bilhaut, Howard and M Bischoff, Charles and Eloise Bodine, Rich Boltzar, Laverne Bornschlegel, Joan Bowersock, Boy Scout Troop #31, Boy Scouts of America, Haley Bridges, Ralph Britton, Kristin Brown, Bubb School, Joann Buchanan, Buddhist Temple of Mountain View, Bullis Charter School, Bushido Restaurant, Josephine Campbell, Karen Campbell, Shelly Cash, Chinese Church of Christ, Diane Cho, Jenny Chow, Christ Episcopal Church, Celia Chung, Joan and Peter Ciardella, City of Mountain View, City of Mountain View Finance and Administrative Services Department, Rebecca Collins, Steve and Cathy Combs, Costco, Cranberry Scoop, William Cranston, Phil and Kathleen Cregier, James and Carol Crowther, Jeanne Cudlip, Cuesta Park Neighborhood, Association, Jeanne Cullip, Amber Daughtry, D Davies, Jim DeLong, Thomas DeNatale, Jr., Tracy Desmond, Mr. David Devlin, Dr. Mary-Jo Di Muccio, Kathleen DiTommaso, Draegers (Los Altos), Edie Drobn, Margaret Echerd, Natalie Elefant, Elementum, John Elrod and Carol Skarda, Ms. Myra Enkelis, Farmers Market - Mountain View, Fae Fatemi, Federated Women’s Club of Los Altos, Jill Fetherolf, John Figueroa, Jan Finch, First Church of Christ Scientist, First Presbyterian Church of Mountain View and ODC, Dora W. and Steve Fishman, Thomas and Gunilla Follett, Wendy Fong, Foothills Congregational Church, Jean Foster, Gregory Fowler and Julie Lovins, Karen Fox, Mrs. Katherine Franger, Hillary Frank, Fraternal Order of Eagles 2356, Robin Friedman, Susan Frield, Deb and Robert Frostholm, Lonnie Gary, Michele Gaskill, Jennifer Gaunce, Girl Scout Troop #6180, Google, Inc., Samira Greckie, Matt and Joanne Griffis, Dorothea Grimes-Farrow, Dee and David Gustavson, Kyle Hagerty, Mr. Chris Halvorsen and Mrs. Genevieve Fire-Halvorsen, Tom and Dianne Hancock, Hyeong Hanh, Michael and Mary Harding, Harrell Remodeling Inc., Larry Harris, Charles Hartle, Sandy Hastings, Sharon Hayes, Emmett and Ruth Hearne, Robert and Ida Heller, Hermania Rebekah Lodge #49, Hidden Villa Farm & Wilderness Preserve, Home Instead Senior Care, Lois Hopp, Yakira Hoz, Saling Huang, Scott Humphrey, Ronald and Ann Ibaraki, Imagination School, Immanuel Lutheran Church, Meredith Ittner, Ms. Robin Iwai, Mala Iyer, Jacki’s Aerobic Dancing, Mala Jairam, Susan Johansen, Anne Johnston, Steven and Lisa Kafka, Jennifer Keefe, Edison (E.G.) and Janice Kerswill, Khan Lab School, Mariz Kim, Paivi Kinanen, Melissa King, Kiwanis Club of Mountain View, Gilbert and Martha Kojima, Sandy Koo, Ladies Auxiliary F.O.E. No. 2356. Maureen Lane, Las Madres Neighborhood, Playgroups, Craig LaSalle, Michael and Marilyn Levy, Jing Li, Olga Libora, Julie Lienn, Jack Lin, Sue Linder, Los Altos United Methodist Church, Los Altos Mountain View PTA Council, Rosemary and Alexander Lubarov, Mr. and Mrs. Luna, Katherine Lyon, Virginia and Jim Lyons, Joan MacDonald, Magic, Kumar Malavali, Sujatha Mani, Master Gardeners of Santa Clara, County, Tatiana McAdams, Kim McCarthy, Elizabeth McDermott, Ms. Anne B. McDevitt, Ramsey and Marlene Melugin, Loretta Merry, Carol Michaels and David Jones, Susan Michel, Milk Pail Market, Ms. Debbie Miller, Lynn Miller, Ms. Pamela Miller, Peggy and Wayne Miller, Don Milner, Lixia Mock, Monta Loma Elementary School, Montclaire Child Development Center, Mountain View Library, Mountain View Police Dept., Michael and Susan Murphy, Cynthia Nattras, James Nichols, Nob Hill Foods (Raley’s), NOVA, Oak School, Oak School Girl Scouts, Thomas and Laurel Olsen, Kyle Oppenheim, Kathy Ormiston, Oshman Family JCC, Pat Papa, Michael and Jeanette Patterson, Jack Pedretti, Peninsula Democratic Coalition, Peninsula Sanitary Service, Inc., Javier Perez, Gary and Kitty, Petersmeyer, David Peterson and Judith Cody, Javier Pevez, Joyce Phillips, Jim Platz, Meghan Plunkett, Carol Porter, Tony Porterfield, Ms. Gwendolyn Potter, Precision Indemnity, Kristin Precoda, Kathryn Price, Ms. Nancy Price, ProQuest LLC, Quota Club of Mountain View and Los Altos, Rob Rae, Mala Raghavan, Rancho Shopping Center, A.J. Rooney, Eugenie Rosenthal, E. Rossignol, Gayle Sabin, Safeway (Blossom Valley), Safeway (Los Altos), Carolina Sanchez, Linda Sarver, Jenny Schroder, Pam Scott, Timothy Sears, Second Harvest Food Bank, Carrie Shacked, Bella Shapero, Sudarshan Siddhaye, Siemens Industry, Inc., Silicon Valley Bicycle Exchange, SJMU Faith Formation, Dariya Smith, J. W. Smith, Jennifer Snelgroal, Cynthia May Spann, Springer Elementary School, St. Joseph Catholic Church, St, Joseph Elementary School, St. Nicholas Church, St. Paul Lutheran Church, St. William Catholic Church, Stanford Athletics, Craig Stephens, Stevenson School, John Stillian, David and Jean Struthers, Sufi Coffee Shop, Margarita Suist, Suncoast Organic Farm Bakery, Hatch Takenaka, Ryan Tam, Rubin Taylor, Joo Tham, Cheryl Thieu, Trader Joe’s, Cam Trowbridge, George and Sally Truitt, J.C. Truitt, Union Presbyterian Church of Los Altos, Unit 503 ACBL, United Methodist Church of Los Altos. Ms. Pam Versaw, Village Harvest, Isabella Wang, Donna White and Allen Baum, Jeanne Wiener, Willowgate Community Garden, Sue Wilson, Maryellen Wolters, Lou Wolner, Emily Wu and Drew Hoffman, Whole Foods (Los Altos), YMCA El Camino, Crystal Young

CHEF’S WHO CARE

Ristorante Don Giovanni, Tied House, Morocco’s, Google Food Team, Mixx, Estrella, La Fontaine, Armadillo Willy’s BBQ, JW Catering
FINANCIAL POSITION AS OF JUNE 30, 2015

Current Assets: $1,068,156
Fixed Assets: $400,680
Investments: $2,117,821

TOTAL ASSETS: $3,586,657

Current Current Liabilities: $225,335
Unrestricted Net Assets: $2,912,492
Temporarily Restricted Net Assets: $448,830

TOTAL LIABILITY & NET ASSETS: $3,586,657

CONSOLIDATED STATEMENT OF ACTIVITIES FOR THE YEAR-ENDED JUNE 30, 2015

REVENUES
Where The Money Comes From

- Public Support*: $1,584,770 (44.6%)
- Contributions-in-kind: $1,422,515 (40.0%)
- Government: $424,691 (12.0%)
- Special Events: $(10,447) (-0.3%)
- Other (Interest/Dividends, Investment gains and losses, etc.): $130,762 (3.7%)

TOTAL REVENUES: $3,552,291 (100%)

EXPENSES
Where The Money Goes

- Emergency Assistance: $1,822,633 (52.8%)
- Alpha Omega Homeless Services: $179,897 (5.2%)
- Senior Case Management: $391,396 (11.3%)
- Senior Nutrition: $458,721 (13.3%)
- Management and General: $401,069 (11.6%)
- Fundraising: $200,178 (5.8%)

TOTAL EXPENSES: $3,453,894 (100.0%)

* Includes contributions from individuals, foundations, organizations and businesses.

$.82 CENTS OF EVERY DOLLAR IS SPENT ON CLIENT PROGRAMS AND ASSISTANCE

A copy of the complete audit report is available upon request.

204 Stierlin Road
Mountain View, CA 94043
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