

Annual Report 2017-18

The Hidden Faces of Poverty

www.csacares.org

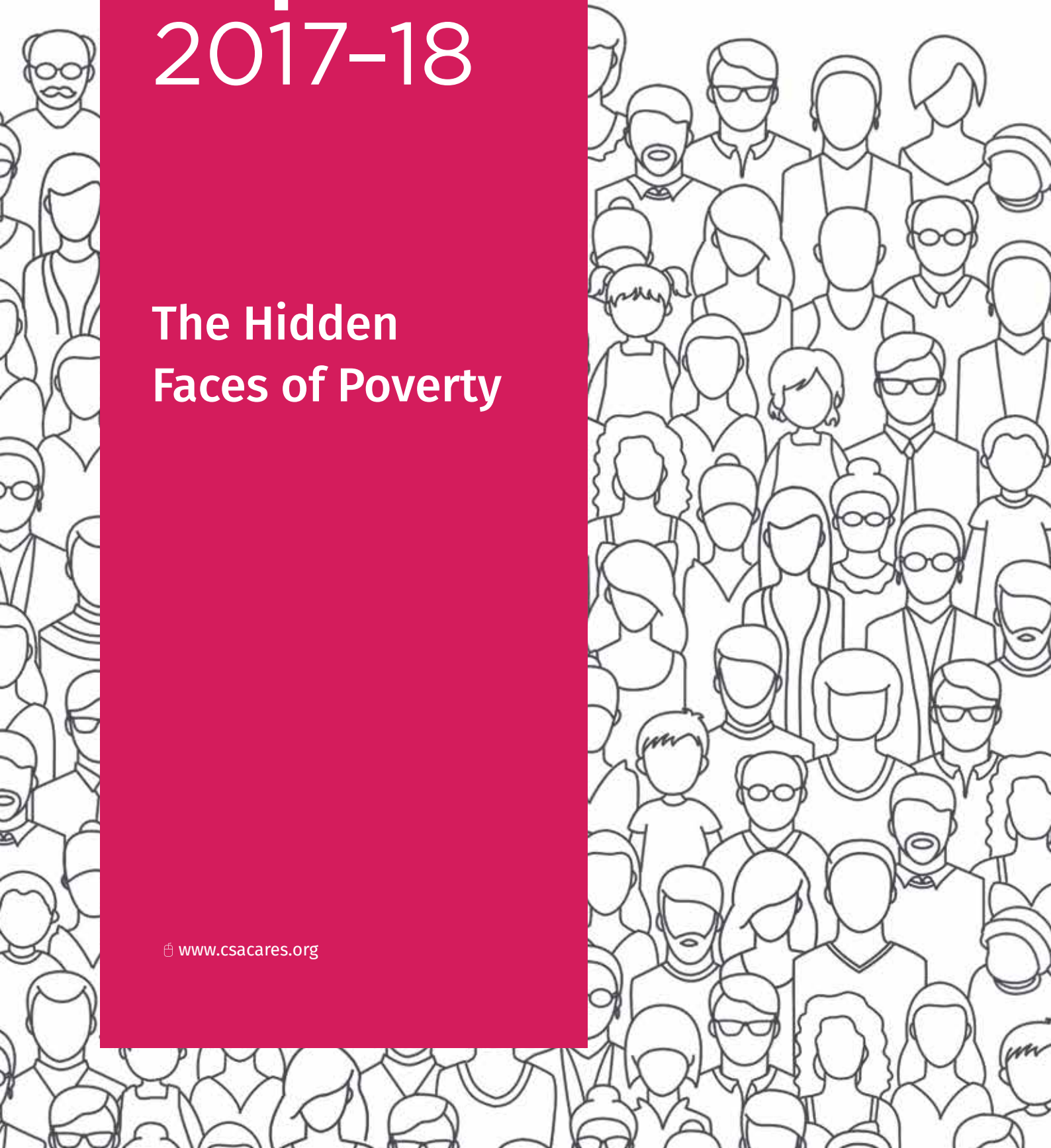


CSA

Community Services Agency

Honored by California State Assembly District 24

heart
hand
hope



An Invisible Population No More

Every so often we hear someone comment that there's very little poverty here in Silicon Valley, especially in our area. The statistics you will read in this Annual Report show otherwise.

In 2017-18, 10,636 unduplicated individuals – from infants to seniors – relied upon CSA for basic safety-net services including food, case management, emergency financial assistance and other social service supports.

Think about this for a moment: the combined population of CSA's service area – Mountain View, Los Altos and Los Altos Hills – is over 120,000. That means that 1 in 12 people walking down Main or Castro Streets, waiting in line at the post office, picking up their child from school or attending local worship services may be a CSA client. Poverty is alive and well, invisible, here in our community.

As an organization, the scope and depth of CSA's services have also been somewhat invisible. To change that, CSA is moving beyond 204 Stierlin Road and taking our services directly into the community. CSA staff are reaching out to people living in vehicles; going into low-income and senior housing to share information and referrals; and every week, taking food and case management into the local schools. **Simply put, the future of services at CSA is outreach.**

While CSA is highly respected – we were named the 2018 Nonprofit of the Year by California State Assembly District 24 – the community is largely unaware of the many services we provide and our impact. Last month, a longtime funder said to me, "I had no idea how much CSA does for the community. You need to do a better job of getting the message out."

You can help us in this regard. Take a look at this Annual Report. Get to know our services. See the impact we make on the community and the lives of the people we touch. Refer prospective clients. Continue to support us with your donations of food, volunteerism and financial resources. And tell your friends and neighbors.

We are all in this together. Thank you for partnering with us on the front lines fighting poverty, hunger and homelessness in our community.



Tom Myers
Executive Director

Mission: We are the community's safety-net, providing critical support

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Executive Director,
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Meeting Clients Where They Live

Fiscal Year 2017–18 was another noteworthy year for CSA. We marked our 60th anniversary and were recognized as the 2018 Nonprofit of the Year by California State Assembly District 24. Most importantly though, we ended the year assisting 10,636 people in our community – over 60% of whom are children and seniors. This was possible because of continuing support from our many volunteers and donors. On behalf of the CSA Board of Directors, thank you for partnering with us to provide critically needed safety-net services to our neighbors, family members and friends.

When I started volunteering with CSA five years ago, I was struck by how many hardworking people spent hours each week to get food for their families. I met seniors who were at risk of losing their homes. I learned that many unhoused people have jobs and that those in the service industry often have to juggle two or three part-time jobs just to make ends meet. These volunteer experiences drove home the number of community members who are struggling and need our help – and how invisible they are to the community at large. And, unfortunately, the problem has gotten worse, and even more people are at risk today.

I am very proud of the work that CSA has done to put into place innovative programs that meet these increasing community needs. Over the past year, we have gone deeper into the communities we serve by taking services to them – the mobile school pantry program, outreach to vehicle dwellers and socialization opportunities for isolated seniors immediately come to mind. We are adapting to the increasingly complex needs of our clients and will continue to invest more in outreach and services to help seniors and families who live in our community.

Together, we've made progress fighting the local poverty crisis. But, there is much more to be done. We hope you will join us in bringing positive change by contributing your time, talent and resources.

Thank you for brightening the lives of the often-forgotten and often-unseen members of our community.



Diane Schmidt
Board President 2018-19

services that preserve and promote stability, self-reliance and dignity.

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The Future of CSA Services is Outreach

The Community's Safety Net Since 1957

Silicon Valley has changed dramatically since Community Services Agency (CSA) was founded in 1957 to provide direct services and assistance to farmworkers working the fruit orchards of Mountain View and Los Altos. Now, 61 years later, CSA's clients have moved from working in the fields and canneries to working in retail, food and other service industries. Just five years ago, CSA was serving approximately 6,000 people per year. That number climbed to 10,636 in fiscal year 2017-18.

Part of the reason our client numbers have soared is because the gap between the haves and have-nots is growing throughout the country. Nowhere is that more acute than here in Silicon Valley where people often work two or three part-time jobs – and are barely hanging on given the staggering rental costs. As long as we have an affordable housing crisis, we will continue to have more and more people falling into poverty and needing CSA's services.

The other reason that the numbers have increased is strategic. Two years ago, CSA put into place a Strategic Plan that called for making services available to clients where they work or live and during hours that align with their work schedules. For example, many families with school-age children aren't able to get groceries at our pantry because of work schedules and/or transportation limitations. CSA has responded by delivering nutritious food to their children's schools on a regular basis, along with case management support.

New for 2018-19 is our Community Navigators Program which trains volunteer leaders to educate the broader community on resources for people in need.

The following is an overview of the many programs and services provided through CSA last year. Thank you for your support in helping our neighbors in need. We couldn't do it without you.



1 in 12 Individuals in the Mountain View/Los Altos Area May Be Receiving CSA Services

Food & Nutrition Center

Every weekday, CSA's Food & Nutrition Center (FNC) distributes food to our hungry neighbors – over 1.5 tons of food each day. Our pantry is open five days a week so that individuals and families can “shop” for food to stretch their budgets and minimize food insecurity. Even families who qualify for food stamps often struggle to put food on the table; every dollar spent on food is one less dollar available for housing, medical care, clothing, work, transportation and other living expenses.

Thanks to the support of our community partners and a grant from Inspire Mountain View, our mobile food pantry program was expanded in 2017-18 to include a weekly distribution at Mariano Castro Elementary School. We also saw the addition of a bimonthly food distribution at a second school site, Theuerkauf Elementary School. In a collaborative effort with school officials, we were able to make a holiday food distribution to families at Monta Loma Elementary and Crittenden Middle Schools. The mobile food pantry also supported residents at Buena Vista Mobile Home Park in Palo Alto and students at Foothill College. On average, CSA served 400+ families through our mobile pantry and over 500 families through our food pantry doors at CSA each month.



740,641

Pounds of Donated Food;
45% Fresh Fruits and Vegetables



65%

Percentage of Recipients
Who Are Children



13%

Percentage of Recipients
Who Are Seniors

8,564

Number of People Receiving Food
(Unduplicated)



Senior Nutrition Program

CSA's Senior Nutrition Program serves hot lunches five days a week at the Mountain View Senior Center.

The program continues to see an uptick – 6% last year – in the number of meals served. Seniors enjoy ice cream socials, bingo games, live music, dancing, and other activities before and after meals. The program also provides opportunities for social interactions, health education and referrals to other CSA services. “Not only does the food taste great, I get to see my friends. It gives me a reason to leave the house,” says one client.

32,590

Lunches Served at
the Senior Center

1,079

Seniors Joining Us for
Lunch at Least Once
at the Senior Center

Challenge Diabetes Program

For the past three years, CSA has been the lead agency for the Challenge Diabetes Program funded by the Community Benefits Program at El Camino Hospital. The program is geared toward improving the health of vulnerable members of the community who are diabetic or prediabetic by offering free diabetes screenings, healthy food, nutrition and exercise classes, and educational materials. Program partners include Sunnyvale Community Services and West Valley Community Services, with healthful food provided by Second Harvest Food Bank every month.

411

Clients Completed
Post-Test

24%

Clients Lowered Their
Blood Sugar Level to
Healthy Range

Senior Case Management Program

Established in 1984 with funds from the Council on Aging, CSA's Senior Case Management (SCM) program provides wraparound services to help seniors live in their own homes for as long as possible by coordinating the services they need to stay healthy and active. Our Intensive Case Management (ICM) program, funded by the El Camino Healthcare District, seeks to prevent the rehospitalization or institutionalization of seniors with chronic health conditions.

262

SCM Clients
Served

97%

SCM Clients Able
to Keep Living
Independently in
Their Own Homes

83

ICM Clients
Served

98%

ICM Clients
Avoided
Rehospitalization



Volunteers

CSA serves more people now than at any other time in our 61-year history. Our team of 31 full- and part-time staff is augmented by a volunteer force of 560 and counting! During fiscal year 2017-18, our awesome volunteers contributed over 14,000 hours toward helping our neighbors in need, putting the value of contributed time at over \$348,400.

Homeless Prevention Services Program

CSA's Homeless Prevention Services (HPS) program helps members of our community who are on the brink of homelessness, as well as those who are currently unhoused. Divided into two areas – prevention services to help people avoid homelessness and services for the unhoused – the program provides food, financial assistance, case management, and other services and resources to help people get back on their feet.

HPS experienced a 60% increase in the number of homeless clients served last year, consistent with findings from the 2017 Point in Time census showing a 51% increase in Mountain View's homeless population since 2015.

3,173

Clients Served

412

Unhoused Clients Served

336

Vehicle Dweller Contacts
(72 Households Enrolled)

165

Clients Receiving Rent And/Or Utility Assistance



Challenge

People falling into poverty are living in their vehicles.

Response

CSA provides on-the-street outreach to people living in RVs and cars to connect them with services and waiting lists for affordable housing.

Photo courtesy of Magali Gauthier, Mountain View Voice

Says Ramon Robles, CSA Outreach Case Manager

"We are seeing a number of people who have become displaced because of a traumatic life situation such as sudden illness, recent loss of employment or the death of the primary breadwinner. We also see seniors who have lived here for many years but can no longer afford their apartments and families whose children are attending the local public schools."

Thank You To Our Donors

Contributions and Grants July 1, 2017 - June 30, 2018

Community Services Agency thanks the following individuals, businesses, foundations and organizations who provided financial and/or in-kind support during our most recent fiscal year.

As we strive to meet the increasing demand for our services, we are so grateful to those who support our mission as the safety net for the less fortunate in our area. Please know that we value every contribution and work hard to put it to the best possible use.

We make every effort to make these donor lists as complete and accurate as possible. If you find an error, please accept our sincere apologies and contact us at (650) 968-0836, extension 115.

\$50,000 Or More

City of Mountain View
County of Santa Clara
El Camino Healthcare District
El Camino Hospital

Google, Inc.
Hurlbut-Johnson Charitable Trusts
LinkedIn
Sobrato Family Foundation

Sunlight Giving Foundation
Jean B. Taylor or Richard Lucian
Taylor Charitable Foundation
Elizabeth Ruth Wallace Living Trust

Ronald and Ann Williams
Charitable Foundation

\$20,000 – \$49,999

Anonymous (2)
The George and Judy Marcus
Family Foundation

Moore Family Foundation
Sourcewise

The Staple Family Fund of SVCF
United Way of the Bay Area

Legacy Gifts

CSA was the beneficiary of two legacy gifts last year, from the Elizabeth Ruth Wallace Living Trust and the Jean B. Taylor Charitable Foundation. The gifts have been prudently invested in long-term funds, with derived income to be used for client services over the next two decades.



Photo courtesy of the Elizabeth Ruth Wallace Living Trust

Elizabeth Ruth Wallace Living Trust

Funding from the Elizabeth Ruth Wallace Living Trust will help local seniors live independently in their homes for as long as possible. Through the newly-established "Aunt Bette Fund," CSA has earmarked up to \$50,000 per year to allocate to senior clients for rental assistance, utility assistance, home repairs and other related needs. For more information, please contact Senior Services Director Alex Imbesi at (650) 968-0836, extension 131.



Photo courtesy of the Los Altos Town Crier

Jean Taylor

A long-time CSA supporter, Jean Taylor had a special place in her heart for serving the homeless. "I have fond memories of her making pancakes and sausages for our homeless clients every Wednesday morning," says CSA Executive Director Tom Myers. Funds from her estate will be used to meet the needs of CSA clients.

\$10,000 – \$19,999

Anonymous (4)	Foothills Congregational Church	Virginia and Jim Lyons	Diane Schmidt and Jeff Vadasz
George and Jeannine Antypas	Richard and Kathy Hawes	Mountain View Voice Holiday Fund	David and Jerilyn Schricker
Jeannie Bruins	Los Altos Town Crier Holiday Fund	Stanley and Joan Myers	Synopsys, Inc.
Connected Dots Fund	Los Altos United Methodist Church	Prometheus Real Estate Group	

\$5,000 – \$9,999

Anonymous (2)	Christ Episcopal Church	Eugene Fram	Silicon Valley Realtors Charitable Foundation
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Sandra Lee and John Chang		Jerald and Lois Rosenblum Trust	

\$2,500 – \$4,999

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	Tom Myers and Hartono Sutano		

\$1,000 – \$2,499

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— HOMETOWN — HEROES

Every year, CSA hosts a Hometown Heroes breakfast to honor individuals and groups who have made a significant impact on their community and CSA. Our 2017–18 Heroes were **Estela Salgado** and **Maureen Wadiak**, who marked 50 and 20 years of service to CSA, respectively, as well as the **Los Altos United Methodist Church** and CSA volunteer **Mary Hayes**.

Up To \$499

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Kerry Klein	Carol Matre	Doug and Shirley Pearson	Dorothy and Ronald Schafer
Kandace Klemba	Robert and Charlene Matthews	Ray and Angie Peck	Bill and Vi Schick
Raymond and Janet Klinke	Los Altos SD Bunco Group	Peninsula Sanitary Service, Inc.	Ursula Schnyder
Margaret Klugherz	Bruce and Nancy McClain	Patricia Penton	Aaron and Cynthia Schuman
Yumi and Alan Kobayashi	Caroline McCormack	Janis Pepper	Paul Schutz
Thomas Kornei	D.L. and Nancy McDonnel	Joyce Phillips	Bernadine Scoles
Alan and Laura Kostinsky	Melanie McFadden	Janice Pierce	John Scull and Michelle Blaine
Joseph Krackeler and	Kathleen McLean	Philip and Susan Pines	Edward and Elisabeth Sesek
Rita Bunge-Krackeler	Allan McLeod	Tracy Pirnack and Carl Hess	Lee and Maria Shahinian
Todd and Sarah Krajewski	Corey and Marie McMills	Bill and Ginny Pitts	Loren and Robyn Shalinsky
Irving and Susana Krulevitch	Kathleen McShane	Michael and Susan Plass	Norman and Marge Shapiro
Bee-Ean Kua	Ramsey and Marlene Melugin	Marianne Poblenz	Tracy Sherman
Katherine Kuan	Wilfredo Mendoza	Patricia Pogue	Helen Shimeg
Mary Ann Kuenne	James and Karen Merchant	Burton and Sandra Polishook	Patricia Showalter and
Hansup and Heemook Kwon	Carolyn Metcalf	Frederica Postman	Steven Longcor
Tina Kyriakis	Ruth Metz	Leroy and Janet Presley	Jacqueline Siegal
Thomas and Peggy Laffey	Bill and Terri Michel	Kathryn and David Puryear	Jac and Sharon Siegel
Holly Lam	Fred and Debbie Mihm	Bob and Joan Rabin	Margo Siewert
Susan Lam	Linda and Allan Miller	Jon and Joanne Rayden	Mr. and Mrs. Robert W. Simon
James Lambert	Robert L. and Rebecca Mitchell	John and Jane Reed	Barbara Singleton
Peter Landsberger and	Carol Monahan	Robert and Patricia Reed	Betty Skov
Claire Noonan	Eva Monastersky	David and Vicki Reeder	Janet Sloan and Peter Stahl
Helen Landsman and Bob Kirby	Thomas and Diane Mooney	Regarding Arts	Smart and Final
April and Jeremy Lane	Nicholas and Jo Anne Moore	Paul Reinhart and Susan Sumner	Charitable Foundation
Maureen Lane	The Moorty Family	Rosario Moises Reyes	Barry Smith
Paul and Margaret Lansky	Arcadio Morales	Jim and Janet Reynolds	Susan Runowicz-Smith
Alice Larse	Roderick and Nancy Morimoto	Thomas and Joanna Reynolds	Beverly Smolich and
Emily Lazarus	Terry Morrison	David and Sara Ricci	Craig Stephens
	Thomas and Patrice Morrow	Barbara Rice	Dave and Sharon Smullin

David Snow and
Rosemary Elliott-Snow
Doug and Susan Solomon
Betsey Sowder
Lester and Mary Jo Spring
Springer Elementary School
St. Stephen Lutheran Church
William and Patricia Statsky
The Stefanski Family
Laura Stefanski
Gary and Marlena Steinbach
Ronald Stephens
Eva Stern
Peggy Stetler
Stevenson PACT Elementary School
Beverly Stirm
Doris Stoessel
James Stoner and Nancy Shine
Storek, Carlson & Strutz
Fred and Debra Storek
Nina Strollo

Doretta Strotman
David and Jean Struthers
David and Kristi Stubbs
Albert and Priscilla Sturm
Katherine Suri
Helen Tait
The Teetzel Family
Tektronix Foundation
Matching Gift Program
Terry and Jeffrey Saperstein
Page and Kathy Thibodeaux
Sue and Alan Thomson
Jim and Emily Thurber
Raymond and Lynn Tollner
Grace Uhle
Paul and Karen Van Buren
J. Van Reis
Joel and Roberta Varney
Mary Lou Varni
Eliana Vasquez
Frank and Marian Verlot

VMware Foundation
Maureen and David Wadiak
Jackie Wallace
Gary and Cathy Walz
Susan Ware and Carlie Ware Horne
Susan Weber and Larry Hoffman
Donald Weden
Isaac Weingrod
Joseph and Erika Wells
Diane Westgate
Nicholas and Lisa Weyland
Marianna Whaley
Ellen Wheeler
Donna Whitney
Jeanne Wiener
Joyce Wies
Bob and Jo Ann Will
Paul Williams
Olga and R. Scott Willis
James and Bobbi Wilson

James and Gloria Wing
Gary Winiger and
Catherine Vonnegut
Patty Winter
Fred and Nancy Witteborn
Gail Wong
Dolores Wood
Henry and Nina Wood
Bonnie Woodruff
Leola Cullinan and
John Wooldridge
Lyn Wyman
Keith Yarwood and
Caroline McCormack
Stephanie and Mike Youngquist
Greg Yost
Martha Young and Vincent Wolff
Peter and Patricia Zales
Ellen Zhang
Ann and Geoffrey Ziman
Katie Zoglin

Matching Gifts

These corporations, organizations and businesses support Community Services Agency by generously matching contributions from their employees.

Adobe Systems, Inc.
Agilent Technologies
Annual Reviews
Apple, Inc.

Cisco Systems
Genentech
Google, Inc.
HP Inc.

Intel
Juniper Networks
Los Altos Rotary Endowment Fund
Microsoft Corporation

Symantec
Tektronix Foundation
Matching Gift Program
VMware Foundation



CSA's Empty Bowls Soup Supper has been an annual community favorite since 1991. Following a tradition started by pottery makers in the East, local potters from Orchard Valley Ceramic Arts Guild donate bowls they have made for a soup supper benefitting the homeless. Local restaurants contribute soup, bread and cake. After enjoying a hearty meal, supporters take home their handcrafted bowls. Last year's event raised over \$25,000 for Homeless Prevention Services.

In Memory Of

The following individuals are remembered through the generosity of their family and friends.

Victor Burkman	Robert Hopp	Vera Parker	Ellen and Art Shattock
Jane and James Corfield	Lisbeth Kaplan	Lee Perry	Robert J. Smith
Pat Figueroa	A. Lund and Robert Kershner	Rozalia Pfefer	Perry Stern
Leonard Goldberg	Amy Lane	Betty and Reg Pickett	Ashok Suri
Bob Haeckl	Milton I. Liebhaber	Geoffrey Rau	Jean Taylor
Laila Holombo	Renato G. Martinez	Phyllis Reed	Pete Timmer

In Honor Of

The following people have inspired others to honor them with a gift in their name.

Heather Alden	FortBay, LLC	Shirley and Doug Pearson	United Methodist Church of Los Altos
Merry Lee Eilers and Don Berglund	Eugene Fram	Joan and Bob Rabin	Vanni Business Park
Beth Am Youth	Nancy Guntly	Carol Raymond	Maureen Wadiak
CSA Young Professionals	Mary and Michael Harding	The Robert Green Company	Sue Walokey
CSA Staff	Nancy Keuch Rosa	Michelle Rogers	Nancy Wilde
Gisela Daetz	Rebecca and Michael Kirch	Estela Salgado	Gloria Wing
De Anza Properties	Maureen Lane	Andrea and James Sandstrom	Dolores Wood
Eakins Properties	Cornelia Lovette	Karen and Tom Smith	Zappettini Group, Inc./ McKee Development
Emily Douglas	The Minkoff Group	Ronald Stephens	
Maureen and Frank Drobot	Mountain View Public Library	Public Storage	
Nancie Fimbel	Tom Myers		

In-Kind Contributions

Donations of food items for our Food & Nutrition Center, as well as toys, gift cards and other supplies for our Holiday Sharing Program and throughout the year, account for 23% of the revenues that support our programs.

Anonymous (30)	California Water Service Company	Cupertino Lions Club	Karen Fox
ACBL Unit 503 Duplicate Bridge	Karen Campbell	Kelly Curley	Fraternal Order of Eagles 2356
Almond School	Nasani Caraway	Patricia DiDumerico	Eugene Fram
Ken Altera	Terri Champ	Pauline Diesterhorst	Audrey and W.C. Frederic
James Amato	Catherine Chavez	Phong Do	Deb Frontholm
Valeria Anawalt	Helen Chee	Tayde Dominguez	Judie Gaiser
Jean Anderson	Jodie Chen Itsia	Draegers (Los Altos)	Eileen Gibbons
Emily Arcolino	Kitty Cheus	Folie Drobot	Girl Scouts Mountain View
Brad Ashmore	Chet's Snack Program	Edward Jones Investments	Anne Glynn
James Austin	Diane Cho	El Camino YMCA	Alexander Gonsalves
Margaret Austin	Christ Episcopal Church	Natalie Elefant	Google, Inc.
Douglas Bailey	City of Mountain View Employees	Myra Enkelis	Atreyee Gosh
Wendy Bartlett	City of Mountain View - Finance	Dorothea Farrow	Elise Gratton
Donna White and Allen Baum	City of Mountain View - Public Works	Fae Fatemi	Heather Graff
Simone Berkowitz	Concern EAP, El Camino Hospital	First Presbyterian Church, Mountain View	Lisa Grayson
Jane Bessin	Kim Copher	Erin Fishman	Michael Greenzeiger
Kathy Besuner	Craig Corfield	Joel Fisk	Dorothea Grimes-Farrow
Marlene Beumer	Cosmopolitan Catering	Karin Fitzgerald	Sia Gupta
Bruce Blackfield	Costco	Fling Yang & Associates	Dee Gustavson
Blach Junior High School	Robb Craig	Mary Flores	Tom Hancock
Michelle Bogen	Cranberry Scoop	Michelle Floyd	Megan Hansen
Joan Bowersock	Kathleen Creger	Adam Foldman	Tom Hancock
Boy Scouts of America	Adrian Crook	Thomas Follett	Harrell Remodeling
Boy Scouts Troop #33	CSA Young Professionals	Erica Fono	James Harro
Bubb Elementary School	Jeanne Cudlip	Foothill Baptist Church of Los Altos	Leslie Hart
Bullis Charter School		Foothills Congregational Church	Susan Henderson

Hidden Villa Farm & Wilderness Preserve
 Home Instead
 Huerta Farms
 Heather Hughes
 Paula and David Hunter
 Bill Hunt
 Ann Ibaraki
 Immanuel Lutheran Church
 Bob Indergard
 Lorraine Itani
 Meredith Ittner
 Jackie's Aerobic Dance
 Mala Jairat
 Roxanne Janson
 Allyson Johnson
 Bruce Karney
 Noelani Kawakami
 Millie and Clarence Kellogg
 Don Kensil
 Khan Academy
 Mariza Kim
 Vittoria Kiney Clara
 KMTV
 Seth LaForge
 April and Jeremy Lane
 Helen Landsman
 Joyce Lau
 LAUMC Seniors
 Gizella Lawson
 Cathy and Steve Lazarus
 Melisse Leib
 Marc Leardini
 Lucy Li
 Nellie Liem
 Local 1965 Professional Firefighters Mountain View
 Los Altos Children's Preschool
 Los Altos Fire Station
 Los Altos PTA
 Los Altos Rotary Club
 Los Altos United Methodist Church
 Los Gatos Baptist Church
 Loyola Elementary Kind Club
 Loyola School Snack Program
 Zhichan Lu
 Lucky's Los Altos

Barbara Luebs
 Mr. and Mrs. Paul Luna
 Phyllis Lund
 Paul Luna
 Deborah Lundgren
 Carolyn Lutticker
 Joan MacDonald
 Elizabeth Macray
 Magic
 Merprit Mahal
 Rah Mansoor
 Alice Martineau
 Marshall's & HomeGoods, Mountain View
 Susan Maryday
 Master Gardeners of Santa Clara County
 John McAlister
 Frank McKee
 Sarah McPhie
 Darelda Medina/Peninsula Sanitary, Inc.
 Donald Medry
 Fae Melmon
 Kim Merry
 Andy Miller
 Peter Mills
 Miramonte Christian School
 Susan Mitchell
 Monta Loma Elementary School
 Mountain View Chamber of Commerce
 Mountain View Los Altos Adult Education
 Mountain View Parents Association
 Mountain View Farmers Market
 Mountain View Kiwanis Club
 Mountain View Youth Advisory Committee
 Susan Murphy
 Ashman Murti
 Tom Myers
 Gail Nakayama
 Bruce Nakomoto
 Denise Naminski
 Steven Nelson
 Thea Nilsson
 Jim Nivison

Nob Hill/Raley's
 Noise Lab Creative Music
 Blair Oberman
 Grace Olson
 Pamela Omura
 Open Robotics
 Orchard Valley Ceramic Arts Guild
 Marlene Orrodi
 Karen Packer
 Harriet Palmer
 Pat Papa
 Karen Parker
 Park Villa Condo
 Graham Peace
 Peninsula Sanitary Service
 PEO Chapter DC
 Ron Petersen
 Mary Peterson
 Ann Pham
 Piazza's Fine Foods
 Pinewood School
 Tracy Pirnack and Carl Hess
 Presbyterian Church
 Dipti Prutt
 Nancy Quinn
 Joan and Bob Rabin
 Mala Rajhavan
 Mary Alice Reid
 Carlton Robinson
 Nancy Rosa
 Rotary Club of Mountain View
 Karuna Sachdeva
 Safeway (Blossom Valley)
 Safeway (Los Altos)
 Reza Salehi
 Santa Rita Elementary School
 Linda Sarver
 Wynne Sattewhite
 Stefanie Schmidt
 Gary Schneider
 Rick Schoenfeld
 Second Harvest Food Bank
 Jamie Seeba
 Akm Shahabuddim
 Silicon Valley Bicycle Exchange
 Ava Sirawa

Shali Sirkay
 Joel Sisk
 JW Smith
 Heather Smith
 Soil&Water Garden
 St. Nicholas Catholic Church
 St. Paul Lutheran Church
 St. Timothy Church
 St. Vincent De Paul's
 Dan Soloway
 Sprouts Farmers Market
 Stevenson Elementary School
 Karen Storer
 Sufi Coffee Shop
 Target Stores
 Alvin Topol
 Mitch Topol
 Toyota Food Drive
 Trader Joe's
 Jan Truitt
 Janet Turnbull
 Greg Unangst
 Union Presbyterian Church of Los Altos
 Justin Usher
 Esther Vasick
 Village Harvest
 John Wallace
 Michael Wang
 Cynthia and John Wemyss
 Jennifer Wenzel
 Joy West
 Jennifer Wenzel
 Robert White
 Whole Foods (Los Altos)
 Carol Willoughby
 Willowgate Community Garden
 Kalaine Wong
 Michael Wong
 Victoria Wu
 Joe Young
 Judy Young
 Young, Craig & Company
 Zoe Zaorski
 Susannah Zetlers
 Bo Zhang



Young Professionals

In 2017-18, CSA launched the Young Professionals, a group of socially conscious individuals committed to bringing awareness to the issue of local poverty. First-year activities included volunteering at events, spearheading a food drive and raising funds while enjoying networking opportunities.

Financial Position as of June 30, 2018

CSA strives to be a responsible steward of the community's donations. To this end, the agency has diversified revenue streams, keeps sufficient reserves and tailors expenses to provide the services that our community needs. Your partnership through your contributions of time, philanthropic support and in-kind donations is very much appreciated. *A copy of the complete audit report is available upon request.*

Current Assets	\$1,528,588
Property and Equipment, net	\$448,961
Investments - Operating & Capital Reserves	\$2,691,347
Investments - Long Term Bequests	\$2,518,011
Total Assets	\$7,186,907

Total Current Liabilities	\$337,972
Net Assets without Donor Restrictions	\$4,186,501
Net Assets with Donor Restrictions	\$2,662,434
Total Liabilities and Net Assets	\$7,186,907

Revenues Where The Money Comes From

Public Support *	\$1,734,926	25%
Bequests**	\$2,500,000	36%
Contributions-in-kind	\$1,586,713	23%
Government	\$652,775	9%
Other Grants	\$112,326	2%
United Way Bay Area	\$46,000	1%
Special Events	(\$892)	0%
Other (Interest/Dividends, Investment gains and losses, etc.)	\$294,643	4%
Total Revenue	\$6,926,491	100%

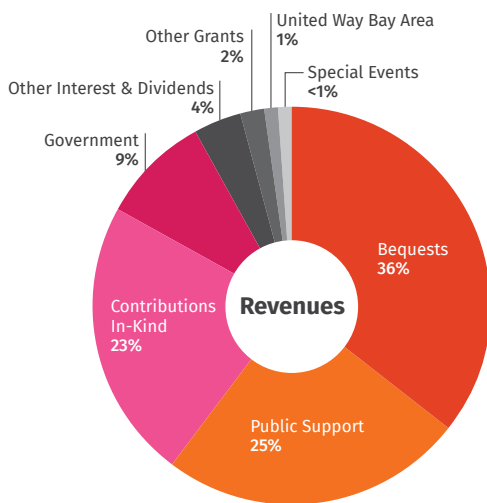
Expenses Where The Money Goes

Emergency Assistance*	\$2,250,676	51%
Alpha Omega Homeless Services	\$255,129	6%
Senior Case Management	\$581,555	13%
Senior Nutrition Program	\$508,514	11%
Management and General	\$544,626	12%
Fundraising	\$317,836	7%
Total Expenses	\$4,458,336	100%

* Includes: Contributions from individuals, foundations, organizations, and businesses.

* Includes: Food & Nutrition Center.

** CSA received two bequests of \$2M and \$500K during FY2017-18, which have been invested in long-term funds with derived income to be used for client services over the next two decades.



81 Cents/Dollar
is Spent on
Client Programs
and Assistance

